



Bluemail



October 8, 2020

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Provider Billing Guidelines - Updated as of Oct. 7, 2020

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select *COVID-19 Provider Billing Guidelines*.

COVID-19 Update as of Sept. 11, 2020

In response to the coronavirus disease (COVID-19), we make process updates for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program[®] (FEP) and Truli for Health lines of business. **Note: This is our latest update from Sept. 11; there are no new updates since that date.** We will keep you informed as information changes. [Learn more>>](#)

PHARMACY

Real-Time Benefit Check Expands to Commercial and Truli for Health

In August, we introduced the Real-Time Benefit Check tool to our Florida Blue Medicare providers. You now can use the tool to help your Florida Blue commercial and Truli for Health patients find the most appropriate and cost-effective prescription medications. [Learn more>>](#)

For Florida Blue Providers Only

MEDICARE STARS

Pharmacy Quality Alliance Measures Tip Sheets Available

Pharmacy Quality Alliance (PQA) measures are included in the Stars

program to assess Medicare Part D prescription drug plans quality and performance. Medication Adherence measures and Appropriate Medication Use measures are developed by PQA and endorsed by the National Quality Forum. Here are four new PQA tip sheets:

[*Appropriate Medication Use: Statin Use in Persons with Diabetes*](#)

[*Medication Adherence: Cholesterol*](#)

[*Medication Adherence: Diabetes*](#)

[*Medication Adherence: Hypertension*](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

101309 0820