



April 30, 2020

COVID-19 SPECIAL ALERTS

COVID-19 Provider Billing Guidelines - Now Updated

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines often as they will be updated on a regular basis. The guidelines are located on our provider-specific [COVID-19 web page at floridablue.com](https://www.floridablue.com). These remain in effect until further notice. Click [here](#) for the COVID-19 Provider Billing Guidelines.

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

NIA Magellan Health Prior Authorization Processes Return to Normal on May 4

We recently notified you of temporary changes to prior authorization processes for National Imaging Associates (NIA) Magellan Health. Effective Monday, May 4, the temporary changes will no longer be in effect and the normal processes will resume. This applies to prior authorizations for advanced imaging, musculoskeletal, and hip and knee services for our Commercial and Medicare Advantage plans, as well as administrative services only (ASO) groups.

For additional information related to this notice, please refer to our [April 20 provider bulletin](#) which explained the temporary process changes.