



November 4, 2021

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

Monoclonal Antibody Treatment for High-Risk COVID-19 Patients

According to the Florida Department of Health, monoclonal antibody treatment can prevent severe illness, hospitalization and death in high-risk patients who have contracted or been exposed to COVID-19. Your patients may be eligible for this treatment. [Learn more>>](#)

COVID-19 Update as of Oct. 21, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

ADMINISTRATIVE NEWS

Reminder: New Payer ID for Florida Blue Medicare

Florida Blue Medicare has a new unique Availity®⁰¹ payer ID, Florida Blue Medicare (FBM01). You can run transactions by simply selecting Florida Blue Medicare in the Availity transaction dropdown. [Learn more>>](#)

SELF-SERVICE TOOLS

Verifying or Updating Your Provider Directory Profile Information Is Important

Keeping your profile information up to date helps our members find you when they search our directories for in-network providers. Please be sure to update or confirm

information is accurate for all providers in your practice by **Dec. 31, 2021**. The process is secure, quick and easy. Effective Jan. 1, 2022, federal legislation will require all providers to verify and update their profile information each calendar quarter in order to remain listed in online provider directories. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.

