



Bluemail



November 5, 2020

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of Nov. 5, 2020

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. **Dates are extended per the Florida State of Emergency order and for authorizations/prior approvals for post-acute care. There is also a reminder about the individual clinical assessment for the COVID-19 test.** We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.**

[Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select *COVID-19 Provider Billing Guidelines*.

Flu Vaccine Options and Locations Available on Provider COVID-19 Web Page

Find information about where your patients and the general community

can get a flu shot, including drive-up clinics, on our provider [COVID-19 web page](#). Go to the Florida Blue Resources section. Under the **Community and Member Support** section, find **Flu Shot Options and Locations**.

New CPT Code Clarified

The new Current Procedural Terminology (CPT) code 99072 allows providers to report additional practice expenses incurred during a public health emergency. However, we will consider the payment incidental to any other services during the patient encounter and it will not be paid separately. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on Cardiac Arrhythmia

Our November issue of *Closing Gaps and Meeting Metrics* highlights coding tips for cardiac arrhythmia, including documentation requirements. [Learn more>>](#)

Antibiotic Awareness Week Is Nov. 18-24

For one week in November, health care organizations and providers are asked to help raise awareness about the appropriate use of antibiotics and reducing the threat of antibiotic resistance. The Centers for Disease Control and Prevention's website offers a wealth of information and resources, including free continuing medical education for health care professionals. [Learn more>>](#)

Updated and New Tip Sheets Now Available

We have updated a Healthcare Effectiveness Data and Information Set (HEDIS^{®2}) measures tip sheet and created a new one to help you close your patients' care gaps:

[Diabetes Care Retinal Exam \(DRE\)](#) - updated

[Kidney Health Exam for Adults with Diabetes \(KED\)](#) - new

Watch for updates to more HEDIS tip sheets coming soon. You can find all our HEDIS measures tip sheets at floridablue.com/providers. Select **Tools & Resources** and then **HEDIS Measures Tip Sheets**.

For Florida Blue Providers Only

HEALTH CARE PLANS (MARKETPLACE)

MyBlue Will Be Available in More Counties

We offer myBlue HMO health plans to individuals under age 65 who buy insurance online through the Health Insurance Exchange® (Marketplace). Starting, Jan. 1, 2021, myBlue will be available in additional counties.

[Learn more>>](#)

HEALTH CARE PLANS (MEDICARE ADVANTAGE)

New Payer ID for Florida Blue Medicare

Florida Blue Medicare now has its own unique Availity®¹ payer ID, *Florida Blue Medicare (FBM01)*. Providers have the ability to run transactions with this payer ID in Availity by simply selecting *Florida Blue Medicare* in the Availity transaction dropdown. [Learn more>>](#)

HEALTH CARE PLANS (NON-MEDICARE)

SimplyBlue Is Expanding to Additional Counties

SimplyBlue HMO is an affordable health plan option for small group employers to purchase for their employees. Starting Jan. 1, 2021, SimplyBlue will be available in additional counties. [Learn more>>](#)

MEDICARE STARS

Select Medicare Advantage Members to Receive In-Home Diabetic Test Kits

Quest Diagnostics is sending blood glucose and kidney disease screening kits this month on our behalf to select Medicare Advantage members with diabetes. These screening kits allow members to complete a diabetic blood test (A1c) and diabetic urine protein test (kidney screening) in the convenience of their home. [Learn more>>](#)

SELF-SERVICE TOOLS

Provider Link Enhancement: Now You Can Print Member Snapshot Information

The newest release of Provider Link™ (the official name of the Florida Blue Medicare provider platform where you manage your Florida Blue Medicare Advantage patients) has been updated so you can print Member Snapshot information. [Learn more>>](#)

UTILIZATION MANAGEMENT

New Oncology and Hematology Prior Authorization Program Starts Soon

Starting Jan. 1, 2021, Florida Blue Medicare will work with New Century Health to implement the Florida Blue Oncology and Hematology Pathway Solutions program - a new prior authorization utilization management program for all Florida Blue Medicare Advantage members. Medical oncology, hematology, surgical and gynecologic oncology, urology provider specialties and radiation oncology treatments will require prior authorization from New Century Health. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.

²HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).