



July 1, 2021

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of April 29, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

ADMINISTRATIVE NEWS

ACOs and PCMHs Receive New Label in Online Provider Directory

Starting July 17, providers who were listed as Accountable Care Organizations (ACOs) or Patient Centered Medical Homes (PCMHs) in the Online Provider Directory program's filter will now be referred to as Total Care/Total Care Plus. [Learn more>>](#)

Do You Know If You Participate in Your Patient's Network?

As of June 25, Availity's® Eligibility and Benefits tool can confirm if you participate in your patient's provider network. This will eliminate any uncertainty about network participation and lets you know the impact on your patient's out-of-pocket expenses. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on Cancer and Coding of Neoplasms

Our July issue of Closing Gaps and Meeting Metrics highlights cancer and coding tips for neoplasms, including documentation requirements. [Learn more>>](#)

For Florida Blue Providers Only

QUALITY / HEDIS / CAHPS

Updated HEDIS² Tip Sheet Now Available

We have updated a Medicare Stars Pharmacy Quality Alliance (PQA) quality measure tip sheet to help you close your patients' care gaps: [Statin Use in Persons with Diabetes](#)

VALUE-BASED CARE

Quality Bonus Program Scorecard Update in Provider Link™

Included in this release is the addition of the Quality Scorecard page to the Reports module. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.

²HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

