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May 29, 2020

## COVID-19 SPECIAL ALERTS

### COVID-19 Update as of May 28, 2020

In response to the coronavirus disease (COVID-19), **we've made additional process updates** which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage and Federal Employee Program® (FEP) lines of business. They remain in effect until further notice. We'll keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

### COVID-19 Provider Billing Guidelines – Now Updated

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines often as they will be updated on a regular basis. The guidelines are located on our provider-specific [COVID-19 web page at floridablue.com](#). These remain in effect until further notice. **Click [here](#) for the COVID-19 Provider Billing Guidelines.**

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