
February 27, 2020

COMPLIANCE

CMS Conducts Risk Adjustment Data Validation Audit

The Centers for Medicare & Medicaid Services is performing a national risk-adjustment data validation audit for BlueMedicareSM Regional PPO (RPPO) data for the 2017 benefit year. We may request medical records for your BlueMedicare RPPO patients selected for the audit. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Want More Happy, Healthy and Productive FEP Patients?

The Centers for Medicare & Medicaid Services administers consumer surveys to measure your Blue Cross and Blue Shield Federal Employee Program[®] (FEP) patients' well-being and experiences with their health care physician, services and plan. Understanding the survey and how you can positively impact results are key to healthier and happier patients, and higher patient-experience ratings. [Learn more>>](#)

FEP Members Enjoy New Telehealth Behavioral Health Benefit

Our FEP members now have a telehealth behavioral health benefit, in cooperation with Teladoc[®]. This new benefit should help complement your relationship with your FEP patient. [Learn more>>](#)

MEDICARE STARS

The Annual Wellness Visit: Preventive Care for Your Medicare Advantage Patients

You know how important the Annual Wellness Visit is to improve your patients' health outcomes. That's why it's important to schedule your Florida Blue Medicare Advantage patients for this visit. [Learn more>>](#)

PHARMACY

Biosimilars to be Required for Select Medications for Non-Medicare Plans

Starting April 1, 2020, we will require the use of biosimilars for Avastin, Herceptin and Rituxan to treat our commercial members' medical conditions the Food and Drug Administration has indicated can be treated by an approved biosimilar. This change does not apply to Medicare Advantage members. [Learn more>>](#)

Commercial and Other Pharmacy Program Updates Coming in April 2020

We're making changes to our pharmacy programs starting April 1, 2020. You'll see changes in our preferred drug lists and medication guides, medications that require prior authorization, the Responsible Quantity Program, Responsible Steps and the Pharmacy Coverage Exclusions List.

[Learn more>>](#)

QUALITY / HEDIS / CAHPS

New HEDIS Tip Sheet for URI Measure

We've created a new Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measures tip sheet to help you close care gaps with the Upper Respiratory Infection (URI) measure:

[Appropriate Treatment for Upper Respiratory Infection \(URI\)](#)

You'll find all our HEDIS measures tip sheets at:

floridablue.com/provider/HEDIS-Measure-Tip-Sheet-Chart

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).