

February 13, 2020

ADMINISTRATIVE NEWS

You'll Soon Hear from LexisNexis Risk Solutions

We're working with LexisNexis Risk Solutions to update provider directory information. They'll be emailing you soon to confirm or change your information. [Learn more>>](#)

Enhanced Referral Tool Helps You Find Specialists

Our enhanced referral tool in Availity^{®1} helps primary care physicians identify participating specialists near their patient's home or work zip code. It also provides the best matches for the specialty/taxonomy code provided. [Learn more>>](#)

HEALTH CARE PLANS (MEDICARE ADVANTAGE)

Medicare Advantage and Medicare Supplement At A Glance

We offer Medicare-eligible individuals BlueMedicareSM HMO and BlueMedicare PPO Medicare Advantage health plans. We also offer Medicare Supplement plans. It's important to understand the differences between our Medicare Advantage and Medicare Supplement plans. [Learn more>>](#)

Medicare Advantage Member Website Maximizes Digital Experience

Our new Florida Blue Medicare member website is designed to improve our Medicare Advantage (MA) members' digital experience through personalized online engagement. And it's simple and easy to use. Remind your Florida Blue MA patients of all the website has to offer with a handy flyer. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

New HEDIS Tip Sheets Now Available

We've created four new Healthcare Effectiveness Data and Information Set (HEDIS^{®2}) measures tip sheets to help you close your patients' care gaps:

[Adolescent Well-Care Visits \(AWC\)](#)

[Adults' Access to Primary Care \(AAP\)](#)

[Chlamydia Screening for Women \(CHL\)](#)

[Persistent Use of Beta Blockers After Heart Attack \(PBH\)](#)

You'll find all our HEDIS measures tip sheets at:

[floridablue.com> providers> Tools and Resources> HEDIS Measures Tip Sheets](http://floridablue.com/providers/Tools and Resources/HEDIS Measures Tip Sheets)

SELF-SERVICE TOOLS

New Features in *Provider Link* Give You More Patient Information

Two more enhancements have been added to the Member Snapshot page in *Provider Link*—your platform for managing your Florida Blue Medicare Advantage patients. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availability.com.

²HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).