



Bluemail



September 4, 2020

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of September 4, 2020

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program[®] (FEP) and Truli for Health lines of business. The date is extended for authorizations/prior approvals for post-acute care. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

Encouraging Members to Tell Their Doctor If They Test Positive for COVID-19

Along with self-isolation and monitoring symptoms at home, we are encouraging members who test positive for COVID-19 to let their doctors know. [Learn more>>](#)

Attention Physicians and Health Care Professionals: Share Why You Wear Your Mask!

You are invited to participate in our #GetMaskedFL social media campaign. Here you can share why it is important to wear a mask and how it helps protect others and prevent the spread of COVID-19. No one knows that better than you. Thank you for all you are doing to keep our members, your patients, safe and healthy.

How it works:

- Between now and Dec. 31, go to spr.ly/GetMaskedFL and upload a selfie, photo, video or essay (text) about why you wear a mask.
- You can also share your photo, video or essay (text) with the

#GetMaskedFL on Instagram or Twitter.

- Follow the conversation at @FLBlue on Twitter and @Florida.Blue on Instagram.

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