

December 1, 2017

BlueLine Provider Newsletter, Fall/Winter Edition, Now Available

The fall/winter edition of [BlueLine](#) is now available on our website. This provider publication includes an important message and video from Dr. Paul Kaplan about Medicare quality and the CMS Stars program. The newsletter is loaded with other relevant news and important information, including:

- How physicians can earn bonus payments
- New limits on short-acting opioid prescriptions
- Safety recall information for certain medication
- In-home screening options for patients
- HPV vaccine -- what your patients need to know
- Improving your claim status experience
- *SimplyBlue*, our new HMO plan
- Much more!

[Learn more>>](#)

Attn: Providers with Florida Blue Group, Individual and myBlue Patients HEDIS Clinical Quality Validation Form Backlog

There has been an overwhelming response to our Clinical Quality Validation (CQV) form requests. We are diligently working through all of the information you have sent and anticipate completing the backlog by the end of December. Please do not resubmit the forms you've already submitted. [Learn more>>](#)

New Documentation Required for Select Provider-Administered Meds

Starting January 1, 2018, medical record documentation will be required to be submitted as part of the Provider-Administered Drug Program prior authorization (PA) process for select drugs. Be sure to review the list of provider-administered drugs that will require documentation to be submitted at the time of your PA request. [Learn more>>](#)

Publix Plan to Offer Musculoskeletal Management Program; Prior Authorization Required

Beginning January 1, 2018, the Publix medical plan will offer a musculoskeletal management program for all Publix members covered under the BCBS medical plan. The program will require prior authorization for two components of non-emergent musculoskeletal care. Don't miss key components of the program and details about prior authorization. [Learn more>>](#)

Help Improve Your Experience with Florida Blue

We understand that providers face increased pressure to deliver high quality care at lower costs, as well as the extensive demands placed on your time. We want to understand how to better support and partner with you to deliver high quality care and make it easier for you to do business with us. To do this, we would like your feedback through a brief survey. Look for the upcoming survey the week of December 4. [Learn more>>](#)

Use Right Place of Service Code for Convenient Care Center Claims

Place of Service 17 (walk-in retail clinic) should always be included on claims submitted for services at convenient care centers. When the correct place of service isn't included on claims, our members, your patients, have to pay more out-of-pocket for services. [Learn more>>](#)

Important Contact Information During the AllianceRx Walgreens Prime Transition

Prime Therapeutics and Walgreens have created a new company, AllianceRx Walgreens Prime, for specialty and mail order services. During this transition, we want to make sure our members and your patients receive the best support and care. Find important contact information and what you need to do make sure your patients receive the correct services they need. [Learn more](#)

INFORMATION AT YOUR FINGERTIPS

You can find Bluemail and other important information at floridablue.com; click **Providers** (at the top), then **Tools & Resources**. Don't forget to share Bluemail with others in your office.

STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive Bluemail and other important information, keep your contact information and email address up-to-date. Go to availability.com; click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availability¹ website.

¹Availability, LLC is a multi-payer joint venture company. For more information or to register, visit Availability's website at availability.com.