COMPLIANCE

Medical Record Requests for HHS Risk Adjustment Data Validation Audit
Every year, the Department of Health and Human Services (HHS) validates the risk adjustment data submitted by health plans. The HHS audit known as H-RADV will begin soon. You may be asked for patient records. Learn more>>

MEDICARE STARS

Encourage BlueMedicare Female Patients to Complete Their Mammogram
We are reaching out to select providers with a list of their BlueMedicareSM Medicare Advantage patients who, according to our claims’ records, need a breast cancer screening before the end of this year. Learn more>>

SELF-SERVICE TOOLS

BlueExpress Phone Line to be Retired
BlueExpress, our automated phone line used by some providers to request authorizations and referrals for their Florida Blue-covered patients, will be retired September 1, 2019. It will be replaced by existing, more advanced electronic capabilities offered in Availity®. Learn more>>

Enhancement Made to Availity’s Eligibility and Benefits Tool
An enhancement has been made to the Eligibility and Benefits tool on availity.com. The change allows users with more than one Florida Blue provider identification number to use the enhanced Patient Cost Estimator/CareCalc tool. Learn more>>

Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.