



February 14, 2019

ADMINISTRATIVE NEWS

CMS Medicare Advantage Audit: Medical Record Requests Expected

The Centers for Medicare & Medicaid Services (CMS) will perform a risk adjustment data validation audit for Medicare Part C (Medicare Advantage) data for the 2016 benefit year to recoup improper payments made to Medicare Advantage organizations. As a result, we may request medical records for your patients selected for the audit. [Learn more>>](#)

HEALTH CARE PLANS (NON-MEDICARE)

Referrals Are Not Required for SimplyBlue HMO

Important reminder: *Referrals are not required* when a SimplyBlue HMO member needs to visit an in-network specialist. If you aren't sure if your SimplyBlue patient needs a referral, please don't turn them away. Verify referral requirements in Availity^{®1} at availity.com or call us at 800-727-2227 [Learn more>>](#)

SELF-SERVICE TOOLS

Receive our Important News by Updating your Email Address. Here's How.

Florida Blue requires use of the Availity Self-Service Tool to make provider information updates. Keeping this information current (especially email) ensures you will receive important news and information from us. [Learn more>>](#)

Patient Cost Estimator Release Update

Releasing a new tool is like brewing the perfect cup of coffee - sometimes it takes a little extra time to percolate. We recently communicated that a new patient cost estimator would replace CareCalc beginning February 16. In an effort to provide you with the most comprehensive tool and a seamless transition, we are delaying the release of the patient cost estimator. The good news is, this has **no impact on you**. You will continue to have access to CareCalc until transitioning to the patient cost estimator. Thank you for your patience while we complete the perfect roast. [Learn more>>](#)

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at Availity.com.