



Bluemail



For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Vaccine Billing Information

As you begin vaccinating your patients, here are guidelines to help with accurate and speedy claims processing. [Learn more>>](#)

Tips to Celebrate Safely During the Holidays

We continue to support your efforts in caring for your patients, our members, to keep them safe and healthy during the holiday season. With families and friends making plans for the holidays, we are sharing tips on celebrating safely. Watch this [quick video](#) on celebrating safely from Dr. Kelli Tice Wells, Florida Blue's senior medical director of medical affairs.

PHARMACY

Important Updates to Pharmacy Services

Just a reminder there are important changes to our specialty pharmacy and home-delivery services that are effective Jan. 1, 2020:

New Process for Specialty and Home-Delivery Prescriptions

We have new pharmacies providing specialty and home-delivery services for most of our lines of business. Your patients using these services will continue to receive their specialty prescriptions and home-delivered medications. However, you may need to submit new and renewed prescriptions to these new pharmacies. [Learn more>>](#)

New Drug Coupon Process

We encourage our members to use drug manufacturers' coupons to help reduce their out-of-pocket expense. Starting Jan.1, the value of the coupon will no longer apply to the member's annual deductible or out-of-pocket maximum. This change aligns with the member's contract. [Learn more>>](#)