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December 28, 2017

## Members May Receive New ID Cards Later Than Usual

Due to higher-than-anticipated enrollment this fall, some members who purchased an individual under 65 health plan may not receive their ID card by January 1. Remember not to exclude new members because they haven't received their ID card. If a member calls to make an appointment, but doesn't have their ID card yet, check their enrollment status to verify their benefits. [Learn more>>](#)

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## Use CoverMyMeds to Submit Pharmacy Authorization Requests

CoverMyMeds® is an electronic prior authorization portal that allows you to submit and check the status of pharmacy authorization requests for patients enrolled in Florida Blue health plans. You can access this free service by registering with CoverMyMeds online. [Learn more>>](#)

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## INFORMATION AT YOUR FINGERTIPS

You can find Bluemail and other important information at [floridablue.com](http://floridablue.com); click **Providers** (at the top), then **Tools & Resources**. Don't forget to share Bluemail with others in your office.

## STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive Bluemail and other important information, keep your contact information and email address up-to-date. Go to [availity.com](http://availity.com); click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity<sup>1</sup> website.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at [availity.com](http://availity.com).