



September 27, 2018

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## ADMINISTRATIVE NEWS

### REMINDER! Appointment Access Survey for OB/GYNs and Oncologists

All OB/GYN and oncology practices are reminded to complete our Appointment Access Survey on [availability.com](http://availability.com). This important survey must be completed by October 15, 2018. [Learn more>>](#)

### Your Provider Directory Verification is Due for Q3

It's time for you to verify your information for our provider directory. Please be sure to update it by September 30, 2018. [Learn more>>](#)

### Latest Issue of *BlueLine* Now Available

We've got a lot going on, including introducing ProviderVista! Read about it in our latest edition of [BlueLine](#), the newsletter for our provider community.

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## BILLING AND CODING

### New Edits Impact Spinal Surgery Procedures Bulletin Revised

A bulletin posted in August updating edits for several spinal surgery procedures when billed in conjunction with lumbar spinal fusion codes has been revised. These changes apply to most Florida Blue health plans, including the Federal Employee Program<sup>®</sup>. It does not include BlueCard<sup>®</sup> Home and Medicare Supplement plans. [Learn more>>](#)

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## COMPLIANCE

### Review Policies for Preventing Medicare Fraud, Waste and Abuse

Medicare Advantage providers are reminded it's time to review policies for preventing Medicare fraud, waste and abuse. [Learn more>>](#)

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## HEALTH CARE PLANS

### We Offer Consumers a Variety of HMO Plans

There are differences between our *SimplyBlue*, *BlueCare*<sup>®</sup> and *myBlue* HMO health plans. [Learn more>>](#)

## It's Time for Open Enrollment

Your patients may ask you questions about the Health Insurance Marketplace<sup>SM</sup> and when they can enroll in a health plan. [Learn more>>](#) about open enrollment dates and how your patients can contact us.

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## MEDICARE STARS / QUALITY / HEDIS / CAHPS

### Bringing Up Sensitive Subjects Helps Medicare Advantage Patients - and You

Asking your Medicare Advantage patients about specific, and sometimes, sensitive health issues not only helps you diagnose and treat, but may improve your patient satisfaction scores as well. [Learn more>>](#)

### Clinical Quality Validation Form Change in Queue

We've updated the Clinical Quality Validation form in your Availity<sup>®1</sup> Payer Space work queue for improved convenience and to save you time. [Learn more>>](#)

### Attn: Providers with Medicare, Commercial and myBlue Patients

#### HEDIS Care Gaps Form Update

Weekly updates to the Clinical Quality Validation (CQV) forms will begin October 8, 2018. [Learn more>>](#)

### Medicare Advantage Members to Receive Wellness Checklist

Last April, we mailed your patients covered by our BlueMedicare<sup>SM</sup> Medicare Advantage plans a personalized checklist to remind them about important health services they needed to receive this year and the rewards they could earn for completing them. As the end of the year approaches, we are sending members who have yet to complete their screenings an updated checklist to review with their provider. [Learn more>>](#)

### Electronic Medical Record Access for Quality and Risk Adjustment

Our Electronic Medical Records (EMR) program may save you time and money. Sign up today! [Learn more>>](#)

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## PHARMACY

### Pharmacy Programs Updated Effective October 2018

We're implementing several changes to our pharmacy programs. The changes affect medications that require prior authorization, the Responsible Quantity Program, the Responsible Steps Program and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

### Repatha is Our New Preferred PCSK9 Inhibitor Effective October 1

Effective October 1, 2018, Repatha<sup>®</sup> will be our exclusive proprotein convertase subtilisin/kexin type 9 (PCSK9) inhibitor for treating high cholesterol not controlled with statin treatment. Praluent<sup>®</sup> will be excluded from coverage effective October 1, for **new patients** beginning PCSK9 inhibitor treatment. [Learn more>>](#)

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## SELF-SERVICE TOOLS

## **The ABCs of Our Medical Attachment Tool**

Our medical attachment tool lets providers and payers exchange documentation electronically through a simple online application. If you aren't already using the tool, it's easy to get started. [Learn more>>](#)

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at Availity.com.

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