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September 12, 2019

ADMINISTRATIVE NEWS

Latest Issue of *BlueLine* Hot Off the Press

We've got a lot going on. Read about it in our latest edition of [BlueLine](#), the new sletter for our provider community.

MEMBER TOOLS AND RESOURCES

Hepatitis A Vaccine Available at Florida Blue Centers

Florida Blue Centers are joining forces with Walgreens now through November to host vaccination clinics. The Hepatitis A vaccine is offered in addition to other available vaccines. [Learn more>>](#)

Care Management Program Provides Additional Support to Your Patients

Sometimes, even the best medical care isn't enough when the patient isn't able or willing to follow instructions. That's when our Care Management teams can help. [Learn more>>](#)

PHARMACY

Mandatory Site of Care Review Begins for Select Physician-Administered Drugs

Beginning November 11, 2019, Florida Blue will initiate a site of care review for members whose benefit plan includes comparative effectiveness within the definition of medical necessity. This is part of our prior authorization process for select non-oncology medications. [Learn more>>](#)

Physician-Administered Drug Program Expanding in November

Effective November 11, 2019, Magellan Rx Management will begin performing prior authorization and voluntary pre-service reviews for new drugs added to the Physician-Administered Drug Program. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Updates Made to Several HEDIS Quality Measure Tip Sheets per 2020 Guidelines

Tip sheets for the following HEDIS,^{®1} quality measures have been updated to reflect the latest 2020

guidelines: [Cervical Cancer Screening](#), [Low Back Pain](#), [Prenatal Postpartum Care](#) and [Plan All Cause Readmissions](#). To access our list of HEDIS Quality Measure tips sheets, [Click here>>](#)

SELF-SERVICE TOOLS

Coming Soon - New Florida Blue Medicare Provider Platform For Your Medicare Advantage Patient Insights

Starting October 1, 2019, you'll have access to one provider portal with two platforms - commercial (ProviderVista) and Medicare Advantage - to manage your patient populations. We believe this development will improve your experience in managing your distinct patient populations while you easily move between both platforms. [Learn more>>](#)

Time to Verify or Update Your Florida Blue Provider Directory Information

Remember to confirm your information for our provider directories by September 30, 2019. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

CareCentrix to Manage Home Sleep Program for Florida Blue Medicare Advantage

Florida Blue has contracted with CareCentrix to expand the commercial fully insured Sleep Management Program to include Florida Blue Medicare Advantage members effective September 23, 2019. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).