
June 21, 2018

ADMINISTRATIVE NEWS

Provider Directory Verification Due by June 30, 2018

It's time to verify your information for our provider directory. If you aren't responsible for provider data, please forward this to the person who handles it. Confirm and/or update your information no later than June 30, 2018. It's easy, secure and fast! See how [here>>](#)

Outpatient Authorization Enhancement for *Place of Service 12 - Home*

We're enhancing the Outpatient Authorization screen on Availity^{®1} for submitting a request for services performed at a member's home as the place of service. You'll have fewer sections to complete, so the authorization request process is faster and easier. [Learn more>>](#)

MEDICARE STARS

Medicare Advantage Members Invited to HealthyBlue Day Care Events

Many of you have BlueMedicareSM HMO and/or PPO patients who will be invited to attend one of our HealthyBlue Day care events this summer. They can complete their preventive screenings and services with a registered nurse. Events will not replace any active treatment plan the members have with their physician, but will ensure their medical screenings and tests are up to date. [Learn more>>](#)

Updated Tip Sheets

We've updated several tip sheets for Stars measures:

[Breast Cancer Screening \(BCS\)](#)

[Care for Older Adults \(COA\)](#)

[Medication Reconciliation Post-Discharge \(MRP\)](#)

[Statin Use in Patients with Cardiovascular Disease \(SPC\)](#)

[Transitions of Care \(TRC\)](#)

In addition, we've updated two HEDIS[®] tip sheets:

[Asthma Medications Ratio \(AMR\)](#) and [Cervical Cancer Screening \(CCS\)](#)

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SELF-SERVICE TOOLS

Quality and Efficiency Reporting Portal Improved

We've improved the Quality and Efficiency Reporting Portal (QERP) tool in Availity to make it easier for you to access important quality and financial patient information. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

New Utilization Management Program for Non-Emergent Cardiology Services

Our new utilization management program kicks off July 9, 2018, for non-emergent cardiology services performed in an office or outpatient setting. This program requires a preservice and/or post-service medical necessity review for non-emergent cardiology services. AIM Specialty Health is managing the new program on our behalf. [Learn more>>](#)

INFORMATION AT YOUR FINGERTIPS

You can find *Bluemail* and other important information at floridablue.com; click **Providers** (at the top), then **Tools & Resources**. Don't forget to share *Bluemail* with others in your office.

STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive *Bluemail* and other important information, keep your contact information and email address up-to-date. Go to availity.com; click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity website.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.