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March 14, 2019

FEATURED ITEM

National Doctors' Day is March 30

As we celebrate National Doctors' Day March 30, we want to thank you for all that you do to improve our members' health and to provide the highest quality of care, not just on this day, but every day. [Learn more>>](#)

ADMINISTRATIVE NEWS

It's Time to Verify or Update Your Provider Directory Profile Information

It's time once again to ensure your information for our provider directories is correct. Be sure you verify or update your information by **March 30**. Updating or validating your information is easy, fast and secure. [Learn more>>](#)

MEDICARE STARS

Medicare Advantage Members Receive Custom Health Checklist

In early March, your BlueMedicareSM Medicare Advantage HMO and PPO patients will begin receiving their *personalized health checklist* in the mail to remind them about important health services they need this year. We trust the checklist will help your patients, our members, become more engaged with their health care needs. [Learn more>>](#)

PHARMACY

Bulletin Provides Tips on Submitting PADP Prior Authorizations

This is a busy time of year with member health plan changes and increases in prior authorization requests. Here are some tips for submitting provider-administered drug program (PADP) prior authorizations and voluntary pre-service reviews for drugs under the medical benefit for our commercial members in an outpatient or provider's office setting. [Learn more>>](#)

SELF-SERVICE TOOLS

Webinar on *Medical Record Attachment Tool* for Maximum Productivity

Although preparing and sending medical attachments for claims can be time-consuming, your productivity can soar by using the *Medical Record Attachment Tool* located in Availity^{®1}. Learn about this tool in a free live webinar available March 28. Register today. Space is limited. [Learn more>>](#)

Get Paid Faster with Electronic Funds Transfer

Electronic funds transfer saves practices time, increases productivity and helps you get paid faster. It's also environmentally friendly. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Our Precertification Department Hours Will Change

Starting **March 20, 2019**, our Precertification Department and Utilization Management phone line will not be available on Wednesdays between 11:30 a.m. and 2 p.m. [Learn more>>](#)

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at availity.com.