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January 11, 2018

## SELF-SERVICE TOOLS

### Remember to Use Availity to Request Authorizations and Referrals

When you need to request an authorization or referral for your Florida Blue patients, remember to submit your requests electronically through Availity<sup>®1</sup> at [availity.com](http://availity.com). If you need to speak with our Utilization Management area about an authorization request, be sure to listen carefully to the prompts. Starting January 11, 2018, certain prompt messages will change. [Learn more>>](#)

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## INFORMATION AT YOUR FINGERTIPS

You can find Bluemail and other important information at [floridablue.com](http://floridablue.com); click **Providers** (at the top), then **Tools & Resources**. Don't forget to share Bluemail with others in your office.

## STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive Bluemail and other important information, keep your contact information and email address up-to-date. Go to [availity.com](http://availity.com); click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity<sup>1</sup> website.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at [availity.com](http://availity.com).