May 9, 2018

ADMINISTRATIVE NEWS

2018 BlueLine Newsletter, Spring Edition Now Available!
The spring edition of BlueLine is now available on our website. This provider publication features a testimonial from First Choice Medical Group in Melbourne, Florida. You’ll also find information about the importance of our CMS Stars quality program and other relevant news that impacts you, such as:

- Earn a double bonus by helping your BlueMedicare patients close care gaps
- Help diabetic patients prevent blindness
- Place your pended authorizations in the fast lane
- New opioid HEDIS measure
- Pharmacy updates
- Navigational tips for the new Medicare ID cards
- Much more!

BILLING AND CODING

Coding CEUs Available
To support your efforts with ICD-10 coding requirements, we offer providers live and on-demand webinars that go into detail about how to support diagnoses according to guidelines from the Centers for Medicare and Medicaid Services (CMS). These courses are now eligible for CEU credit! Learn more>>

FEDERAL EMPLOYEE PROGRAM

Members Receive Wellness Incentive Postcards
Federal Employee Program® (FEP) members can earn up to $170 during calendar year 2018 with the FEP Wellness Incentive program by completing the Blue Health Assessment and three goals within Online Health Coaching. Postcards are being mailed in May to FEP members encouraging them to participate. Learn more>>

Expectant Mothers Benefit from FEP Prenatal Program
The Federal Employee Program (FEP) Healthy Addition® prenatal education program offers expectant mothers support and incentives throughout their pregnancies, including $75 for receiving prenatal care in the first trimester. A provider’s confirmation of a prenatal visit in the first trimester is required. Learn more>>
HEALTH CARE PLANS (MEDICARE ADVANTAGE)

Important Reminder for Medicare Advantage HMO Primary Care Physicians
Our Medicare Advantage HMO (BlueMedicare HMO SM) members must have an assigned in-network primary care physician who provides and/or oversees their health care. When members need certain covered services or supplies, the assigned primary care physician must get prior authorization from Florida Blue. Assigned primary care physicians also need to obtain a referral before the member visits most specialists. If a referral isn’t on file from their assigned primary care physician, services from most specialists won’t be covered. Learn more>>

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

New Utilization Management Program for Non-Emergent Cardiology Services
On July 9, 2018, we will implement a new utilization management program for non-emergent cardiology services performed in an office or outpatient setting. This program requires a preservice and/or post-service medical necessity review for non-emergent cardiology services to ensure clinically appropriate quality of care and effective utilization for our members. We have retained AIM Specialty Health to manage the new program on our behalf. Learn more>>

AIM Specialty Health will conduct webinars in May and June to help you understand the new utilization management program. Here are instructions for joining the May webinars:

**Tuesday, May 15, 2018, 1 p.m. - 2 p.m.** Central Daylight Time
Meeting number: 623 105 206
Meeting password: Florida
When it's time, join the meeting.

**Thursday, May 31, 2018, 1 p.m. - 2 p.m.** Central Daylight Time
Meeting number: 624 713 443
Meeting password: Florida
When it's time, join the meeting

To join by phone, call toll-free: 866-308-0254
Conference code: 521 767 4166

If you have questions about the webinars, please contact AIM Specialty Health at 844-423-0879.