

May 3, 2018

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## FEDERAL EMPLOYEE PROGRAM

### FEP CAHPS Survey Underway: Focus on Care Coordination

You can help your Florida Blue Federal Employee Program (FEP) patients consider you and Florida Blue as top rated providers and health plans. Every year, our FEP members, your patients, are selected to complete the CMS-assigned Consumer Assessment of Healthcare Providers and Systems (CAHPS<sup>®</sup>) survey to rate our performance. Wouldn't you like to receive a 10 rating from your patients? [Learn more>>](#)

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## MEDICARE STARS

### Preventive Exams Offered to Members via HealthFair Mobile Units

Accessibility is important when it comes to patients completing their care. So we're having HealthFair<sup>®</sup> mobile units provide convenient exams locally for select members. We're inviting select members to attend local HealthFair mobile units to receive a comprehensive wellness exam and mammograms at no cost. [Learn more>>](#)

### Colorectal Cancer Screening Kits Mailed to Medicare Advantage Members

On our behalf, Quest Diagnostics began mailing colorectal cancer screening FIT (fecal immunochemical test) kits the week of April 23, 2018 to about 20,000 selected BlueMedicare<sup>SM</sup> Medicare Advantage members who do not have a current screening on record. Some of your patients may ask you about the FIT kits, especially since we're offering them \$10 to take the test. [Learn more>>](#)

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## QUALITY / HEDIS / CAHPS

### HEDIS Care Gaps Update

We will be updating the HEDIS Care Gaps in your Availity<sup>®</sup> Payer Space work queue on May 19, 2018. Three measures will be added to your Clinical Quality Validation form. [Learn more>>](#)

### Quality & Efficiency Reporting Portal in Availity

Key changes have been made in the Quality and Efficiency Reporting Portal (QERP) located in Availity. QERP offers important quality and financial insights into your patient populations. The update includes two major enhancements and two new capabilities. [Learn more>>](#)

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