

July 19, 2018

## HEALTH CARE PLANS

### Offering Members Convenient In-home Health Assessments via Ingenios

Ingenios Health is conducting outreach and in-home health assessments, on our behalf, at no extra cost for certain members covered in our individual under 65 qualified health plans and Medicare Advantage plans. Members include those with chronic conditions and who have not seen their doctors for annual checkups and needed tests as defined by CMS. [Learn more>>](#)

### Help Your Patients Keep Costs Down

So you can help your patients keep costs down and get the most value for their health care dollars, we've created a tip sheet called [Help Your Patients Keep Costs Down](#). You can find the tip sheet on the Marketplace Health Plans web page at [floridablue.com](http://floridablue.com); select Providers (top of the page)> Tools & Resources> [Marketplace Health Plans](#).

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## MEDICARE STARS

### **Attention PCPs with Medicare Advantage Patients: BlueMedicare Provider Quality Bonus Payout Schedule Changes**

Primary care providers (PCPs) who are eligible for our BlueMedicare<sup>SM</sup> Provider Quality Bonus program should be aware of two changes to the payout schedule:

- 1) The 2017 **annual** bonus payment for PCPs with BlueMedicare HMO patients is deferred from July 2018 to September 2018. This delay is due to unforeseen data issues and to ensure accuracy.
- 2) The 2018 **monthly** bonus payments for PCPs with BlueMedicare HMO and PPO patients will be paid on a quarterly basis instead of monthly. The first quarterly payout of monthly bonuses is scheduled for third quarter 2018, in September. If you have questions, please contact our Network Management Service Unit at 800-727-2227, and select *contract inquiries*.

### **Provider Outreach for Targeted CPT II Codes for Members with Hypertension and Diabetes**

We are preparing communications to notify providers with BlueMedicare<sup>SM</sup> Medicare Advantage HMO and PPO membership of our need for CPT II codes for: 1) blood pressure readings for members with hypertension; and, 2) A1c ranges for members with diabetes. Following an initial letter to providers, when we identify claims that are missing appropriate CPT II codes associated with a hypertension diagnosis or a hemoglobin A1c test, we'll send a subsequent letter to providers to request this information.

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## PHARMACY

### Use Electronic Prior Authorizations for Retail Pharmacy Requests

Learn how CoverMyMeds® electronic prior authorization services can save you time, provide faster coverage determinations and allow quicker access to medications for your patients. [Learn more>>](#)

### Fee Schedule Change for Certain J Code Drugs

Fee schedules for certain J code drugs will change on October 1, 2018. [Learn more>>](#)

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## QUALITY / HEDIS / CAHPS

### New Update for HEDIS Clinical Quality Validation Form

We updated the HEDIS® Clinical Quality Validation (CQV) forms in Availity®<sup>1</sup> on July 13, 2018.

[Learn more>>](#)

### Member–Patient Engagement Reminders

- Remember to refer patients to Florida Blue participating providers, such as Quest Diagnostics for lab work and AmeriPath for dermatopathology services, so they can maximize benefits and avoid higher out-of-pocket expenses.
  - Make sure patients have valid referrals and authorizations on file for services where necessary.
  - Help patients stay healthy by scheduling preventive screenings and wellness check-ups.
  - Remember to talk to Medicare patients about a wellness check list including physical activity and weight (BMI), fall risks, bone health (osteoporosis), medication reviews, and diabetes.
  - During wellness exams, ask your Medicare patients about sensitive health conditions such as depression or urinary incontinence since they may avoid bringing up such topics.
  - Remind your patients to check the Florida Blue website at [floridablue.com](http://floridablue.com) for information about our health care plans so they can make informed decisions.
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## INFORMATION AT YOUR FINGERTIPS

You can find *Bluemail* and other important information at [floridablue.com](http://floridablue.com); click **Providers** (at the top), then **Tools & Resources**. Don't forget to share *Bluemail* with others in your office.

## STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive *Bluemail* and other important information, keep your contact information and email address up-to-date. Go to [availity.com](http://availity.com); click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity website.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](http://availity.com).