

October 18, 2018

## ADMINISTRATIVE NEWS

### **FINAL REMINDER! Appointment Access Survey for OB/GYNs and Oncologists**

All OB/GYN and oncology practices that have not yet completed our important Appointment Access Survey are reminded to do so by October 22, 2018. [Learn more >>](#)

### **Don't Miss the Latest Issue of *BlueLine***

If you haven't read our latest quarterly newsletter, be sure to check it out! We've got a lot going on in Network Operations and Strategy, including introducing ProviderVista! Read about it in [BlueLine](#), our newsletter for providers.

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## HEALTH CARE PLANS

### **BlueMedicare Health Plans Update**

We developed a bulletin with a few updates and important reminders about our BlueMedicare<sup>SM</sup> Medicare Advantage health plans to help you get ready for 2019. [Learn more>>](#)

### **Flu Prevention Campaign Underway**

Flu shots are a covered benefit for most Florida Blue health plans and we're encouraging our members to get their flu shot from their doctor, at one of our Florida Blue Centers or their in-network pharmacy. [Learn more>>](#)

### **New Health Plans Offer Temporary Insurance Options**

Starting this fall, we're offering individuals under age 65 new temporary insurance plans called *BlueOptions<sup>SM</sup> Temporary Insurance* and *BlueSelect<sup>SM</sup> Temporary Insurance*. These plans are for consumers who are in-between jobs or want health coverage while they are waiting for full-time coverage to begin. [Learn more>>](#)

### **We Offer Medicare-Eligible Consumers a Variety of Health Plans**

We offer individuals who are eligible for Medicare a variety of Medicare Advantage HMO, Medicare Advantage PPO and Medicare Supplement health plans. It's important to understand the differences between our different Medicare health plans. [Learn more>>](#)

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## FEDERAL EMPLOYEE PROGRAM

### Introducing a New Federal Employee Program Benefit Plan: *Blue Focus*

We are pleased to announce that a third Federal Employee Program<sup>®</sup> (FEP) benefit plan, *Blue Focus*, is now available with an effective date of January 1, 2019. [Learn more>>](#)

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## PHARMACY

### Repatha is Our New Preferred PCSK9 Inhibitor for Commercial Plans

In a recent *Bluemail*, we noted that Repatha is now our exclusive proprotein convertase subtilisin/kexin type 9 (PCSK9) inhibitor for treatment of high cholesterol not controlled with statin treatment, effective October 1, 2018. Praluent was excluded from coverage effective October 1, for new patients beginning PCSK9 inhibitor treatment. This change applies to commercial plans. It does not apply to Medicare plans, including BlueMedicare<sup>SM</sup> PPO and HMO plans. [Learn more>>](#)

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## QUALITY/HEDIS/CAHPS

### HEDIS Clinical Quality Validation FAQs Update, October 2018

Three new questions with answers have been added to our *HEDIS<sup>®</sup> Clinical Quality Validation Frequently Asked Questions*: questions 7, 9 and 10. [Learn more>>](#)

### 2018 Medical Record Review Results Now Available

The Florida Blue Documentation of Care 2018 Medical Record Review results are now available. [Learn more>>](#)

### HEDIS Tip Sheet Chart and New Tip Sheets

Our HEDIS<sup>®</sup> measures tip sheets are now available for your reference in our new [HEDIS Tip Sheet Chart](#) available at [floridablue.com](http://floridablue.com), at *Providers* tab > *Tools & Resources* > *HEDIS Measures Tip Sheets*. Note that alongside each tip sheet on the chart, you'll find checkmarks to show if the tip sheet applies to Commercial, Federal Employee Program (FEP<sup>®</sup>) or Stars.

Go to the new [HEDIS Tip Sheet Chart](#) to see our two new HEDIS tip sheets:

***Childhood Immunization Status (CIS)***

***Immunizations for Adolescents (IMA)***

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## SELF-SERVICE TOOLS

### New Fields Being Added to Authorization Screens in Availity

Enhancements are being made to our Inpatient and Outpatient Authorization and Auth/Referral Inquiry screens in Availity<sup>®1</sup> on October 22, 2018. [Learn more>>](#)

## **Automated Fax Cover Sheet Updated**

Starting **October 20, 2018**, you'll see a new message on the automated fax cover sheet that clarifies criteria for requesting an urgent/expedited authorization review. [Learn more>>](#)