
August 2, 2018

ADMINISTRATIVE NEWS

Updates to Availity Gateway Improve Processing Experience

Updates to the Availity^{®1} Gateway, effective with the August 18, 2018 release, will decrease claim holds and allow for a more seamless processing experience. [Learn more>>](#)

Overpayment Recovery Unit Phone Line Discontinued

The Overpayment Recovery Unit (ORU) call center phone line is no longer in use. Instead, call Provider Services at 800-727-2227. [Learn more>>](#)

BILLING AND CODING

New Claim Edits Apply to Annual Wellness Visits

It's important for providers to bill the correct procedure code in the right order to avoid denials when filing annual wellness visit claims for Florida Blue members. On August 1, 2018, we implemented three new claim edits to ensure annual wellness visit claims are billed and paid correctly. [Learn more>>](#)

MEDICARE STARS

BlueMedicare Members with Care Gaps and their PCPs Being Contacted by Ingenios

BlueMedicareSM Medicare Advantage members who have two or more care gaps are being contacted by Ingenios Health on our behalf to schedule an in-home assessment. Outreach will continue through early fall. [Learn more>>](#)

PQA Stars Statins SUPD Tip Sheet Updated

We've updated our tip sheet about the Pharmacy Quality Alliance (PQA) measure for statin use in persons with diabetes (SUPD). [Learn more>>](#)

Coding and Claims Accuracy

Accurate coding on your claims helps eliminate denials and delays, gives correct payment to providers, and ensures we meet the proper quality and compliance measures set by regulatory and accrediting organizations such as NCQA, HEDIS and Medicare Stars. Take an extra moment to ensure codes are accurate and complete on claims.

PHARMACY

Fee Schedules Will Change for Certain J Code Drugs – Important Reminder

Effective October 1, 2018, we will update participating physician fee schedules for certain J code drugs. The fee schedule changes will affect the majority of participating physicians who administer these drugs. [Learn more>>](#)

SELF-SERVICE TOOLS

Enhancements Made to QERP Tool

We've made some enhancements to the Quality and Efficiency Reporting Portal (QERP) tool in Availity. Don't miss what's new with the tool that provides important quality and financial information about your patients. [Learn more>>](#)

INFORMATION AT YOUR FINGERTIPS

You can find *Bluemail* and other important information at floridablue.com; click **Providers** (at the top), then **Tools & Resources**. Don't forget to share *Bluemail* with others in your office.

STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive *Bluemail* and other important information, keep your contact information and email address up-to-date. Go to availity.com; click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity website.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.