



July 6, 2018

ADMINISTRATIVE NEWS

Availity Gateway Changes to Decrease Claim Holds

We will implement changes at the Availity^{®1} Gateway starting July 21, 2018, to decrease claim holds and allow for a more seamless processing experience. [Learn more>>](#)

BLUECARD

New Alphanumeric Prefix

Prefixes for BlueCard[®] member ID numbers now include letter and number combinations. Make sure your systems will accept a prefix that includes both letters and numbers. [Learn more>>](#)

MEDICARE STARS

Colorectal Cancer Screening Kits Mailed to Select Medicare Advantage Members

Thousands of BlueMedicareSM Medicare Advantage members are receiving colorectal cancer screening FIT (fecal immunochemical test) kits through the mail from Quest Diagnostics. The FIT kits were mailed on our behalf the week of June 25, to BlueMedicare members who did not have this screening on record. If one of your patients asks you about the Quest FIT kit, please encourage them to complete it to protect their health. [Learn more>>](#)

INFORMATION AT YOUR FINGERTIPS

You can find Bluemail and other important information at floridablue.com; click **Providers** (at the top), then **Tools & Resources**. Don't forget to share *Bluemail* with others in your office.

STAY INFORMED - UPDATE YOUR PROVIDER INFORMATION

To receive *Bluemail* and other important information, keep your contact information and email address up-to-date. Go to availity.com; click **Payer Spaces** then **Florida Blue**. Under the Applications tab, click **View and Update Your Provider Information**. You can also register for a log-in at the Availity website.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.