
April 25, 2019

FEATURED ITEM

Tell Us What You Think For a Chance to Win a \$25 Amazon Gift Card

As a health care professional, we understand you receive many communications from payer organizations like Florida Blue. That's why we want to make sure we communicate with you in the best way possible because we know your time is valuable! Look for our upcoming questionnaire on April 29. [Learn more>>](#)

Helping People and Communities Achieve Better Health for 75 years

A lot has changed in the health care industry in the past 75 years, but the one thing that has remained constant is our commitment to the state of Florida, you and your patients. [Learn more>>](#)

ADMINISTRATIVE NEWS

It's Here! Check Out the Latest Issue of *BlueLine*

Read about the latest Florida Blue news and updates in the spring issue of *BlueLine*, our online newsletter for our provider community. [Learn more>>](#)

PHARMACY

April 27 is Prescription Drug Take-Back Day

The U.S. Drug Enforcement Agency's Prescription Drug Take-Back Day is Saturday, April 27, but there are safe disposal locations available year round. [Learn more>>](#)

Here are Tips to Help with Your Patients' Metformin Adherence

You may have patients who experience common gastrointestinal adverse effects that occur when starting metformin. Our pharmacists have a few tips to help. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

HEDIS Minimum Documentation Guide Now Available

This handy guide provides some key indicators for select Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measures. These particular measures need additional information from the member's medical charts to complement claims data and to meet hybrid specifications. [Learn more>>](#)

SELF-SERVICE TOOLS

Webinar Available: *Medical Record Attachment Tool* for Maximum Productivity

Improve your productivity while preparing and sending medical attachments for claims by using the *Medical Record Attachment Tool* located in Availity^{®2}. Learn about this tool in a *free* live webinar available May 21, 2019. Register today. Space is limited. [Learn more>>](#)

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¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

²Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.