



March 31, 2020

SPECIAL ALERT

COVID-19 Update as of March 31, 2020

In response to the coronavirus disease (COVID-19), we support the work of our providers, and the guidelines set forth by the Florida Department of Health and the Centers for Disease Control and Prevention (CDC). We've made additional process updates for our Commercial, Affordable Care Act (ACA), Medicare Advantage and Federal Employee Program[®] (FEP) lines of business. Except as noted in the document linked below, these remain in effect until further notice. We'll keep you informed as information changes. **Note:** For easy reference, new updates are noted in red throughout the communication. [Learn more>>](#)
