



March 20, 2020

SPECIAL ALERT

COVID-19 Update as of March 20

In response to the novel coronavirus disease and COVID-19, we've made additional process updates which are now in place for our commercial, Affordable Care Act (ACA), Medicare Advantage and Federal Employee Program[®] (FEP) lines of business. They remain in effect until further notice. We'll keep you informed as information changes. **Note:** For easy reference, new updates are noted in red throughout the communication. [Learn more>>](#)
