



March 13, 2020

ADMINISTRATIVE NEWS

It's Time to Verify or Update Your Provider Directory Information

To ensure your information in our provider directories is correct, please be sure you verify or update your profile information by March 31. It's secure, quick and easy. Remember to **update your panel status** too. It's often overlooked by providers. Your panel status information is needed in our directories for members and prospective members. [Learn more>>](#)

MEDICARE STARS

2020 Stars Reference Guide Updated

Our Stars Reference Guide is now updated with 2020 requirements. Use the handy guide to check criteria, codes and exceptions of Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) Stars measures. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

HEDIS Measure Tip Sheet Updated

We've updated the HEDIS tip sheet for [Medication Reconciliation Post-Discharge \(MRP\)](#) to help you close your patients' care gaps. You'll find all our HEDIS measures tip sheets at:

[floridablue.com> providers> Tools and Resources> HEDIS Measures Tip Sheets](http://floridablue.com/providers/Tools and Resources/HEDIS Measures Tip Sheets)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).