
February 28, 2019

ADMINISTRATIVE NEWS

Referrals Not Always Needed

We often receive referral requests through Availity®¹ for our members to see specialists even though their health plan does not require a referral. Remember, requests are not always needed. [Learn more>>](#)

Select Your Preference for Chart Procurement

We offer a number of convenient chart procurement methods for providing us member medical charts, including Availity and Electronic Medical Record (EMR) Access. Select your preference for chart procurement today! [Learn more>>](#)

PHARMACY

Updates to Our Commercial and Other Pharmacy Programs Effective April 1

We will implement several changes to our pharmacy programs that affect our preferred drug lists and medication guides, medications that require prior authorization, Responsible Steps, the Responsible Quantity Program and the Pharmacy Coverage Exclusions List. The changes are effective April 1, 2019. [Learn more>>](#)

SELF-SERVICE TOOLS

Coming Soon: ProviderVista!

Learn How this New Population Health Management Tool Will Help You

ProviderVista lets you to see critical, actionable and timely patient insights all in one place, and delivers a more complete picture of your patients' care journey. [Learn more>>](#)

Start Using Availity's New Claims Status Tool Today

The new *Claim Status* tool in Availity is now live! [Learn more>>](#)

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