

## BlueMedicare Health Plans Will Expand to Additional Counties

Starting Jan. 1, 2021, many of our BlueMedicare® (Medicare Advantage) health plans will expand to additional counties.

### BlueMedicare Health Plans 2021

The table below lists our BlueMedicare health plans, including the counties where they will be available in 2021. New counties for 2021 are shown in blue.

Name	Where Available
BlueMedicare Classic HMO	Bay, Brevard, Broward, Charlotte, Citrus, Clay, Collier, Duval, Escambia, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Martin, Miami-Dade, <b>Okaloosa</b> , Orange, Osceola, Palm Beach, Pasco, Polk, Santa Rosa, Sarasota, Seminole, St. Johns, St. Lucie and Sumter
BlueMedicare Premier HMO	Broward, Clay, Duval, <b>Hernando</b> , Hillsborough, <b>Lake</b> , <b>Manatee</b> , <b>Marion</b> , Miami-Dade, Orange, Osceola, Palm Beach, <b>Pasco</b> , Pinellas, Polk, <b>Sarasota</b> , <b>Sumter</b>
BlueMedicare HMO Saver	Broward, , Hillsborough, Miami-Dade, Orange, Osceola, <b>Palm Beach</b> , Pinellas and Polk
BlueMedicare Choice PPO	Statewide
BlueMedicare Select PPO	Bay, Broward, Charlotte, Collier, Duval, Escambia, Highlands, Hillsborough, Lee, Manatee, Marion, Orange, Osceola, Palm Beach, Pinellas, Santa Rosa and St. Lucie
BlueMedicare Value PPO	<b>Brevard</b> , Broward, <b>Charlotte</b> , <b>Clay</b> , Collier, Duval, Escambia, <b>Hernando</b> , <b>Hillsborough</b> , <b>Indian River</b> , <b>Lake</b> , Lee, Manatee, <b>Martin</b> , <b>Marion</b> , Miami-Dade, <b>Okaloosa</b> , Orange, <b>Osceola</b> , Palm Beach, Pasco, Pinellas, Polk, Santa Rosa, <b>Seminole</b> , St. Lucie, <b>Sumter</b> and Sarasota
BlueMedicare Complete (HMO D-SNP): for members eligible for both Medicare and Medicaid	<b>Brevard</b> , Broward, Clay, <b>Collier</b> , Duval, <b>Hernando</b> , Hillsborough, <b>Marion</b> , Miami-Dade, Osceola, Orange, Palm Beach, <b>Pasco</b> , Pinellas and Polk

### BlueMedicare Plus network

BlueMedicare Complete (dual-eligible special needs plan) and BlueMedicare Premier health plans will use a sub-network of the current Medicare Advantage HMO network, called BlueMedicare Plus network, in new counties for 2021. Primary care providers and specialists in the Medicare Advantage HMO network in those counties will automatically be included in the BlueMedicare Plus sub-network starting Jan. 1, 2021.

<sup>1</sup>Availity LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](http://availity.com).

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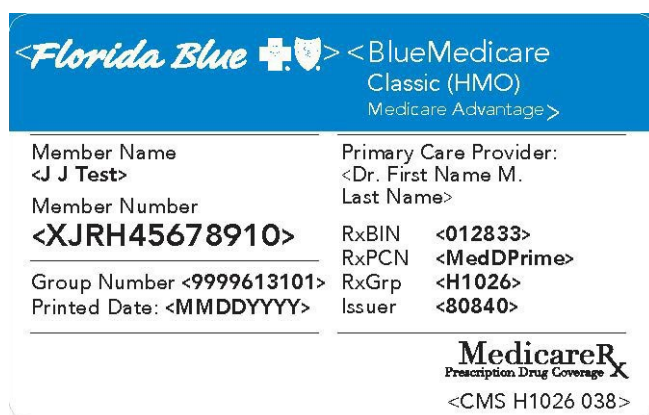
### BlueMedicare Complete for Members Eligible for Medicare and Medicaid

Our dual-eligible special needs (D-SNP) HMO health plan, BlueMedicare Complete, is for individuals who are eligible for Medicare and receive either full or partial Medicaid from the State of Florida. Please refer to the table above to see where BlueMedicare Complete will be available in 2021.

- BlueMedicare Complete members are assigned a primary care physician (PCP) who is responsible for coordinating medical services. This means members must have a referral on file from their assigned PCP before visiting a specialist or other provider, or they may have to pay the entire bill.
- There is no out-of-network benefit, except for emergency and urgent care services, renal dialysis, convenient care centers, Medicare-covered hospice (initial consultation) and ambulance services (air or ground).
- You can file claims as you do today for our other Medicare Advantage health plans.

### BlueMedicare Member ID Cards

Member ID cards show the health plan name in the upper right corner of the card. You will also see the name of the member's primary care physician on the front of the card. See sample ID card below.



### Important Reminders

- Remember to ask your patients for a copy of their member ID card at each visit and verify eligibility and benefits electronically through Availity<sup>®1</sup> at [availity.com](http://availity.com).
- For details about our health plans, billing guidelines and referral and authorization requirements, refer to the provider manual at [floridablue.com/providers](http://floridablue.com/providers), then select **Manual for Physicians and Providers**.

*We are proud to share that Florida Blue ranked #1 among health insurers for customer experience.\* You can count on us to continue providing great customer service to you, your patients and our members.*

*\*Forrester's 2020 US CX Index™ survey. See [floridablue.com/general/forrester-survey](http://floridablue.com/general/forrester-survey).*

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