

BlueMedicare Health Plans Update

We offer consumers over age 65 several Medicare Advantage BlueMedicareSM HMO and PPO health plans. Here are a few updates and important reminders to get ready for 2019.

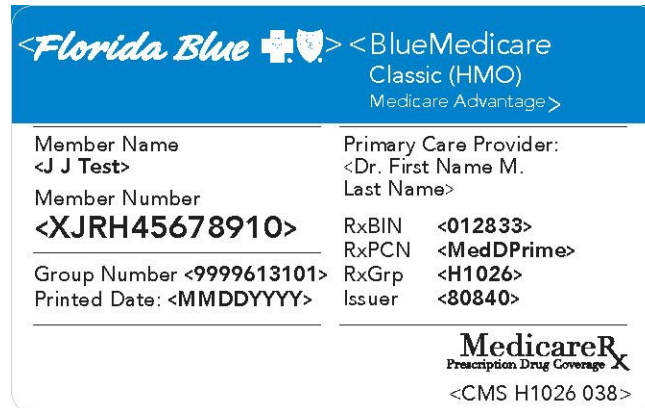
Health Plan Names and Availability

The table below gives product names and counties where our BlueMedicare health plans are available.

Health Plan	Where Available
BlueMedicare Classic HMO	Bay, Brevard, Broward, Charlotte, Citrus, Collier, Duval, Escambia, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Martin, Miami-Dade, Orange, Osceola, Palm Beach, Pasco, Polk, Santa Rosa, Sarasota, Seminole, St. Johns, St. Lucie and Sumter counties
BlueMedicare Classic Plus HMO	Hillsborough, Palm Beach and Polk counties
BlueMedicare Premier HMO	Broward, Miami-Dade and Orange counties
BlueMedicare Preferred HMO	Clay, Duval, Manatee, Pinellas and Sarasota counties
BlueMedicare Preferred Point-of-Service (POS) HMO	Manatee, Pinellas and Sarasota counties
BlueMedicare Choice PPO	Statewide
BlueMedicare Select PPO	Bay, Broward, Charlotte, Collier, Duval, Escambia, Highlands, Hillsborough, Lee, Manatee, Marion, Orange, Osceola, Palm Beach, Pinellas, Santa Rosa and St. Lucie counties
BlueMedicare Value PPO	Escambia, Manatee, Pinellas, Santa Rosa and Sarasota counties
BlueMedicare Complete D-SNP HMO: health plan for members eligible for both Medicare and Medicaid	Broward, Hillsborough, Miami-Dade, Orange, Palm Beach and Polk counties

BlueMedicare Member ID Cards

- Member ID cards show the health plan name in the upper right corner of the card. You'll also see the name of the member's primary care physician on the front of the HMO cards. A sample ID card is provided below.



BlueMedicare Complete – Reminders

Our dual-eligible special needs health plan, BlueMedicare Complete, is for consumers in Broward, Hillsborough, Miami-Dade, Orange, Palm Beach and Polk counties who are eligible for Medicare and receive either full or partial Medicaid from the State of Florida.

- BlueMedicare Complete uses the Florida Blue HMO Medicare Advantage provider network, but has a limited number of primary care physicians. Not all Florida Blue HMO Medicare Advantage physicians are in-network for this plan.
- Your participation status in the Florida Blue HMO network or any other Florida Blue network will not change if you participate in BlueMedicare Complete.
- BlueMedicare Complete members are assigned a primary care physician (PCP) who is responsible for coordinating access to their medical services. This means that members must have a referral on file from their assigned PCP before visiting a specialist or other provider, or they may have to pay the entire bill.
- There is no out-of-network benefit with the exception of emergency and urgent care services.
- File claims as you do today for our other Medicare Advantage health plans.

Important Reminders

- Individuals eligible for Medicare who are age 65 and older can enroll in a health plan from October 15, 2018, through December 7, 2018, for a January 1, 2019, effective date.
- Remember to ask your patients for a copy of their member ID card at each visit, and verify eligibility and benefits electronically through Availity^{®1} at availability.com.
- For details about our health plans, billing guidelines and referral and authorization requirements, please refer to the [Manual for Physicians and Providers](#) at floridablue.com > Tools & Resources > Provider Manual.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availability.com. 900-1826-1018