We’re Improving the Availity Gateway Processing Experience  
**Changes Effective January 19, 2019**

On January 19, 2019, improvements to the Availity® Gateway will be implemented to help us process your claims sooner by decreasing claim holds and allowing for a more seamless processing experience for you.

Currently, when we receive incomplete/inaccurate data, delays in processing time may result as we attempt to gather the correct data through time-consuming administrative activity (i.e., mailing letters, denial Explanation of Benefits, etc.). These latest updates will allow you and your trading partners to identify and resolve the data issues before the claim enters our system.

If you are already including the data below in your claims, these changes may be transparent. If a claim does not pass the edits, you will receive a message on your Electronic Batch Report (EBR) with details on steps to take to correctly submit the claim. **Prior to the January 19 release, you and/or your trading partners will want to validate that the below information is included on your electronic claims submissions.**

1. **LMOD edit message: “Procedure cannot be billed without an appropriate anatomical modifier.”**
   - This edit applies to professional claims.
   - This edit will hit if a procedure code requiring an anatomical designation is billed without one of the following modifiers: E1-E4, FA, F1-F9, TA, T1-T9, LC, LD, LM, RC, RI, RT, LT, 50
   - Check loop/segment 2400 SV101-3 through SV101-6.
   - Rebill the claim electronically with the correct anatomical modifier.

2. **RNPI edit message: “Procedure code cannot be billed when rendering provider NPI is identical to referring provider NPI.”**
   - This edit applies to professional claims.
   - This edit will hit if the claim service line contains a consultation procedure code: 99241-99245, 99251-99255 and the rendering provider’s NPI matches the referring provider’s NPI.
   - Check loop/segment 2400 SV101-2 to validate the procedure code.
   - Check loop/segment 2310B/2420A NM109 for rendering provider and 2310A/2420F NM109 for referring provider.

If you are unable to remediate by using your EBR report, contact Availity at 800-282-4548.

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1 Availity, LLC is a multi-payer joint venture company. Visit availity.com to register.