New Patient Care Reminders
Via Availity’s Eligibility & Benefits Portal

We know that your patients count on you for the care they need to stay as healthy as possible. Here at Florida Blue, helping our members get and stay healthy is one of our main goals, too. So when it comes to making sure your patients receive their recommended care including annual and periodic preventive screenings, we look for new ways to help influence the timely completion of this care for our members.

Starting September 18, 2017, you will see important patient care reminders when visiting Availity™ to check on our members’ eligibility for care and services. Care reminders will be based on clinical and administration information previously sent to us.

We’d also like to take this time to remind you that patients who are enrolled in one of our BlueMedicare Medicare Advantage plans are eligible for HealthyBlue Rewards program gift cards for completing certain preventive screenings. Primary care providers could also earn a bonus, annually and/or monthly, for each care gap closed per BlueMedicare-covered patient, through our BlueMedicare Provider Quality Bonus Program. Details about the provider quality bonus program can be found in the Quality and Efficiency Reporting tool via the Florida Blue PASSPORT web portal. If you are not registered with Availity and would like to do so, visit Availity.com.

---

1 Availity LLC is a multi-payer joint venture company. Visit Availity.com for more information or to register.
2 Such information may not always be complete or accurate. Care reminders are never a substitute for professional judgement.