

Updates in Availity:

Member Eligibility Information and Quality Reporting Improvements

Effective **January 20, 2018**, you will see two important updates when accessing our member information and quality reporting in Availity^{®1}. These include:

1. Updated Patient Care & Coding Reminders via Eligibility and Benefits Portal

When visiting Availity to check on our members' eligibility for care and services, open care and coding reminders will be displayed based on clinical and administration information² previously sent to us. See screen below.

The screenshot shows the Availity web application interface. At the top, there is a navigation bar with the Availity logo, Home, Notifications (2), My Favorites, Florida, Help & Training, Robert's Account, and Logout. Below this is a secondary navigation bar with Patient Registration, Claims & Payments, My Providers, Reporting, Payer Spaces, and More. A search bar and a 'New Request' button are also present.

The main content area displays patient information for John Doe. The patient's name is AVAILITY, John Doe (Subscriber). Member ID is ABC123456789, Plan / Coverage Date is Jan 28, 2010, DOB is Jan 01, 1970, and Gender is Female. The Florida Blue logo is displayed, along with buttons for CareCalc and Patient Care Summary. Below this, there are tabs for Patient Information, Coverage and Benefits, and Care Reminders (4).

The Care & Coding Reminders section is active, showing a table with the following data:

Date	Measure	Message
6/1/2017	Diabetes Eye Exam	Florida Blue records indicate patient has diabetes and has not had a dilated retinal exam this calendar year.
1/20/2016	ICD-10:D709	Risk Coding Gap: Neutropenia, unspecified Source: Claims - Inpatient Hospital
4/22/2016	ICD-10:E7401	Risk Coding Gap: von Gierke disease Source: Claims - Family Practice - Office Visit
2/18/2016	ICD-10:I739	Risk Coding Gap: Peripheral vascular disease, unspecified Source: Claims - Inpatient Hospital

Below the table, a disclaimer states: "Care and coding reminders are based on clinical and administrative information submitted to participating insurance companies. Such information may be incomplete or inaccurate, and as such care and coding reminders are not a substitute for professional judgment. Care and coding reminders are solely for use by the recipient provider for treatment purposes." A Print button is located at the bottom right of the reminders section.

2. Updated Clinical Quality Form (CQF) Functionality via CQV Payer Spaces
 CQV reporting and exporting functionality allows you to select multiple options and filters to the CQV forms. A measure filter will be added so you can view your patient's care gaps by clicking the triangle by our member's name. See screen below.

The screenshot displays the 'Clinical Quality Validation' interface. At the top, there is a navigation bar with 'Availity' logo, 'Home', 'Notifications 2', 'My Favorites', 'Help & Training', 'Account', and 'Logout'. Below the navigation bar, there are tabs for 'Patient Registration', 'Claims & Payments', 'My Providers', 'Reporting', 'Payer Spaces', and 'More'. A search bar is located on the right side of the navigation bar.

The main content area is titled 'Clinical Quality Validation' and contains several filter sections:

- ORGANIZATION:** A dropdown menu set to 'FL Blue Provider QA' and a 'View Demo' button.
- STATUS (TOTAL: 45):** A dropdown menu with 'New (15)' and 'Pending (15)' options, and a 'FAQ' button.
- PROVIDER:** A dropdown menu with 'WASSON, KENNETH' and 'Cornth, Connie' options.
- PATIENT LAST NAME:** A text input field labeled 'Patient Last Name'.
- PATIENT FIRST NAME:** A text input field labeled 'Patient First Name'.
- PRODUCT:** A dropdown menu with 'Healthcare For All' and 'BlueMedicare HMO' options.
- MEASURE:** A dropdown menu with 'ADULT BMI ASSESSMENT' and 'CDC MONITOR NEPHROPATHY' options.

Below the filters are 'Apply' and 'Reset' buttons.

A legend at the bottom indicates the status of the data: 'NEW' (green), 'PENDING' (yellow), and 'SUBMITTED' (grey).

The main table displays patient information and their associated measures:

PATIENT NAME	PATIENT DOB	PROVIDER NAME	PRODUCT																		
Smith, Jane	10/10/1999	WASSON, KENNETH	HEALTHCARE FOR ALL																		
Show Patient Measures <table border="1"> <tbody> <tr> <td>Adult BMI Assessment</td> <td>Anti Rheumatic Drug Ther</td> <td>Breast Cancer Screening</td> </tr> <tr> <td>CDC Monitor Nephropathy</td> <td>CDC: Eye Exam</td> <td>CDC: HbA1c Screening</td> </tr> <tr> <td>CIS: Chicken pox (VZV)</td> <td>CIS: Hib</td> <td>CIS: Influenza (flu)</td> </tr> <tr> <td>CIS: MMR</td> <td>CIS: Pneumococcal</td> <td>CIS: Polio (IPV)</td> </tr> <tr> <td>CIS: Rotavirus (RV)</td> <td>Colorectal Cancer Screen</td> <td>IMA: DTaP vaccine</td> </tr> <tr> <td>IMA: HPV vaccine series</td> <td>IMA: Meningococcal</td> <td>Osteoporosis Management</td> </tr> </tbody> </table>				Adult BMI Assessment	Anti Rheumatic Drug Ther	Breast Cancer Screening	CDC Monitor Nephropathy	CDC: Eye Exam	CDC: HbA1c Screening	CIS: Chicken pox (VZV)	CIS: Hib	CIS: Influenza (flu)	CIS: MMR	CIS: Pneumococcal	CIS: Polio (IPV)	CIS: Rotavirus (RV)	Colorectal Cancer Screen	IMA: DTaP vaccine	IMA: HPV vaccine series	IMA: Meningococcal	Osteoporosis Management
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Smith, Johnathon	10/10/1998	EHARDT, GLORIA	QHP INDIVIDUAL UNDER65 1603A																		
Show Patient Measures																					

¹Availity LLC is a multi-payer joint venture company. Visit Availity.com for more information or to register.

²Such information may not always be complete or accurate. Care reminders are never a substitute for professional judgement.