



An Independent Licensee of the  
Blue Cross and Blue Shield Association

January 2020

## Appointment-Access Survey for OB/GYNs and Oncologists

### ACTION NEEDED by January 31, 2020

This year's annual appointment-access survey for OB/GYNs and oncologists is posted on Availity<sup>®1</sup> at [availity.com](http://availity.com). The survey has only six questions, but your participation helps us measure the availability of appointments for our members.

Instead of calling you, we've posted the brief survey online so you can complete it at your convenience. The questions can be answered and submitted online.

Please forward this survey information to your appointment staff immediately as the deadline to complete it is January 31, 2020.

### Locating the Survey

- ✓ Log on to [availity.com](http://availity.com); access the *Payer Spaces* menu and click on the *Florida Blue Payer Space Application*
- ✓ Under the *Applications* tab, click on *Access Florida Blue Learning and Development*
- ✓ Once there, find the *Appointment Access Survey* that has been assigned to you
- ✓ Select the option that says *Yes, I want to start the Appointment Access Survey*
- ✓ Complete and submit the survey

### Need to Register?

Register at [availity.com](http://availity.com) and define permission levels for users in addition to yourself. You'll be assigned the *administrator* role and can perform all functions (including provider data management). You can also register additional users and assign that role to them. We're serious about protecting your information. As an administrator, you have access to this level – but you'll need to request the *Provider Data Management (720) role* for the users who will be responsible for maintaining the accuracy of your profile.

Thank you in advance for completing the survey by January 31, 2020.

**Note:** This survey is intended for OB/GYN and oncology providers who are contracted with Florida Blue.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](http://availity.com).