



An Independent Licensee of the  
Blue Cross and Blue Shield Association

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## Attn: Chiropractors

### American Specialty Health Group to Manage Most Chiropractic Services Starting October 1, 2019

Ensuring your Florida Blue patients receive the quality chiropractic care they need is our priority. That's why we're expanding our contract with American Specialty Health Group, Inc. (ASH) to provide chiropractic management services to the Preferred Patient Care and Traditional (PPS) networks effective October 1, 2019.

ASH has provided chiropractic services to most of Florida Blue's members since 2015, and has effectively demonstrated the delivery of high quality and cost-effective chiropractic care through its extensive chiropractic network. With this expansion, almost all of our products and networks will be managed by ASH. This includes Blue Cross and Blue Shield Federal Employee Program<sup>®</sup> members as well as members of other Blue Cross and/or Blue Shield plans accessing services through BlueCard<sup>®</sup> in Florida.

This expansion **excludes** State of Florida Employee Group and Advantage65 Medicare Supplement plans which will maintain their existing networks and direct relationship with Florida Blue for chiropractic services and networks.

#### What You Need to Do

If you already have a contract with ASH for other Florida Blue provider networks, your arrangement with ASH will automatically expand to include the Preferred Patient Care and Traditional networks effective October 1, 2019, and **will require no further action from you**. You can continue seeing patients previously seen under your Florida Blue Preferred Patient Care and Traditional (PPS) Agreements through the ASH network arrangement. ASH will provide all training regarding billing and claims payment.

If you do not have a contract with ASH, you are encouraged to enroll with ASH no later than **August 2, 2019** to continue to serve Florida Blue members as of the October 1, 2019 effective date. Applications submitted to ASH after this date will process; however, there is no guarantee the applications will be completed by October 1, as the credentialing process takes 45 to 60 days. This could impact your network participation status.

ASH has been reaching out to our providers inviting them to join their network. If you have not received an application, you can contact ASH at [ASHLink.com](http://ASHLink.com) and click "Join Our Network". You can also call them at 888-511-2743.

All of our participating chiropractors have received information on this expansion. If you have questions, please call the Provider Contact Center at 800-727-2227.