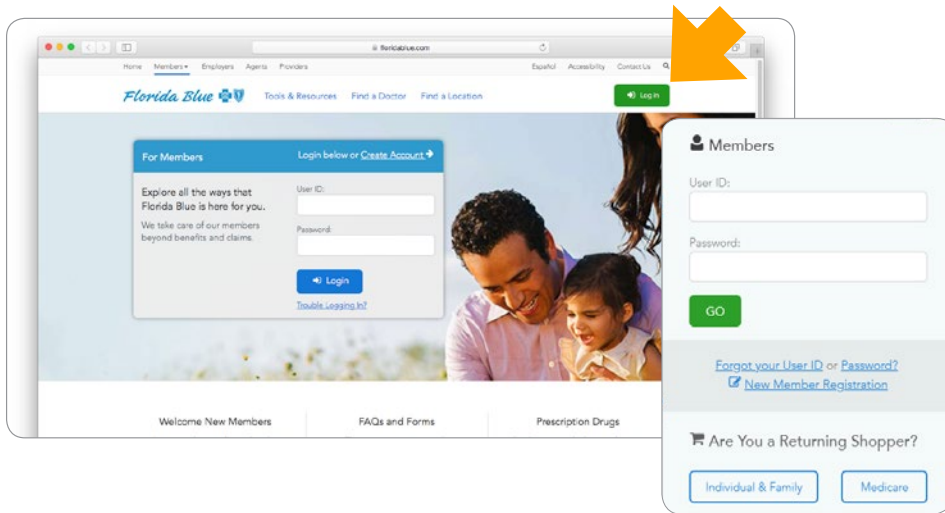


Visit FloridaBlue.com to Sign Up and Log In



If you are already signed up for an account, simply enter your **User ID** and **Password** to log in, then go to page 3 to see how to make a payment. If you forgot these, click **Forgot your User ID or Password**. You'll need your Florida Blue Member ID to recover your User ID.

If you have trouble logging in, call 800-352-2583 for help.

New User Sign Up

Step 1: To Sign up for your Member Account, you'll need your **Member Number** (shown on your ID card).

Step 2: Fill in all of the boxes, and click **Next**.

(continued next page)

New User Sign Up (continued)

FloridaBlue.com Accessibility Español Support

Florida Blue

Need Help?

Welcome New User!

Sign Up Now

Get started quickly by filling in all the fields below.

3.

Choose a User ID: [User ID Suggestion](#)

Choose a Password: [Password Suggestion](#)

Must be 6-15 characters long. See helpful hints for specific characters allowed.

Re-enter your Password:

Yes, I want to receive all future communications electronically. [Expand to read more](#)

[Back](#) [Next](#)

4.

Step 3: Choose and type in a User ID (click on User ID suggestion for help on User IDs).

Step 4: Choose and type in a Password. The Password must be typed in twice for security purposes. Click **Next**.

*If you opt-in for electronic communications, a screen for **email address** will also appear on this screen. If so, enter your email address twice, and click **Next**. (not applicable for everyone)*

Note: Write down your User ID and Password in case you forget them later.

Set Up Your Security Questions

If you ever forget your password and need to reset it, we'll ask you security questions based on what you fill out below. Be sure to write down what you'll put here because you'll have to enter your answers exactly the same way.

Security Question 1

Create a Question: [Question Suggestion](#)

Enter your Answer:

Security Question 2

Create a Question:

Enter your Answer:

Security Question 3

Create a Question:

Enter your Answer:

[Back](#) [Next](#)

5.

Step 5: Type three different security questions and type an answer to each. Click **Next**.

Note: The security questions will be used if you forget your **User ID** or **Password**.

You're Ready To Sign In.

Click Continue to view your account.

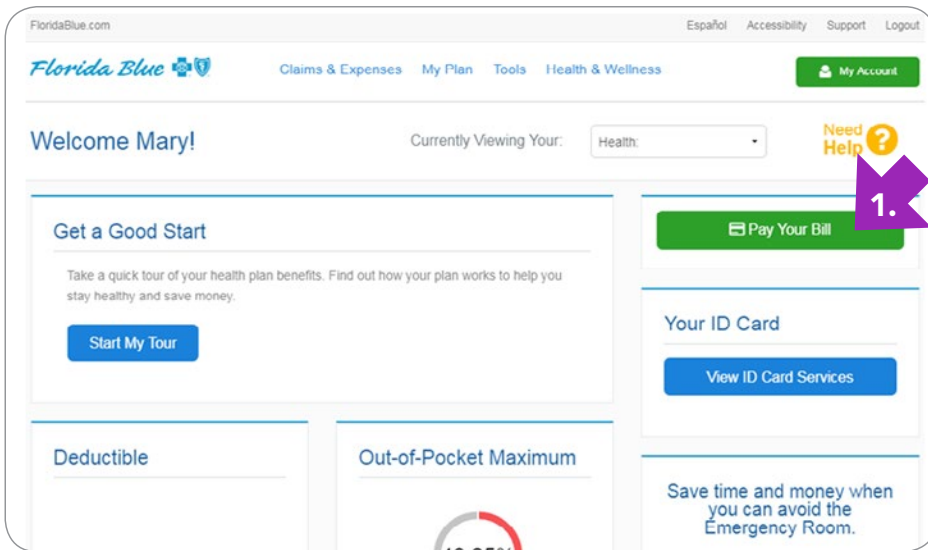
Your User ID is: Istevens

[Continue](#)

6.

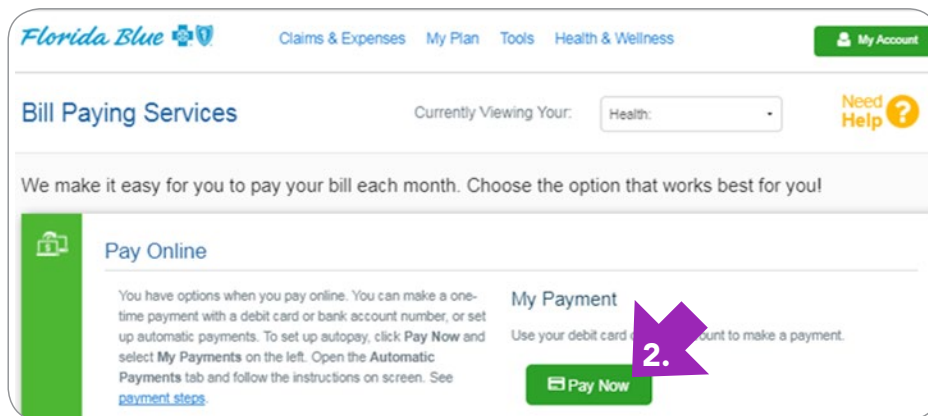
Step 6: Click **Continue**, and you'll be taken to the member website homepage.

Pay a One-Month Premium Payment

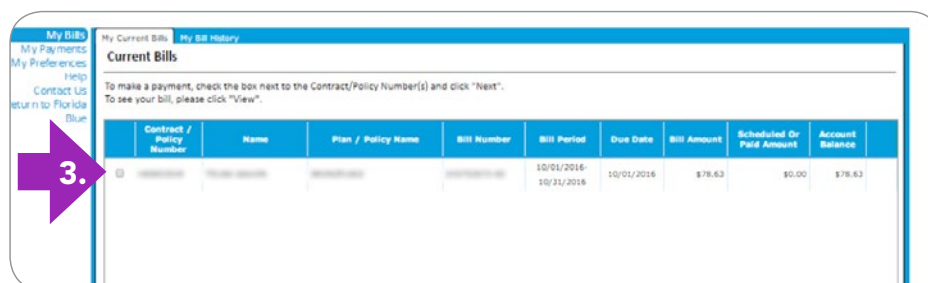


Step 1: Now that you signed up and logged in, you will see this screen.

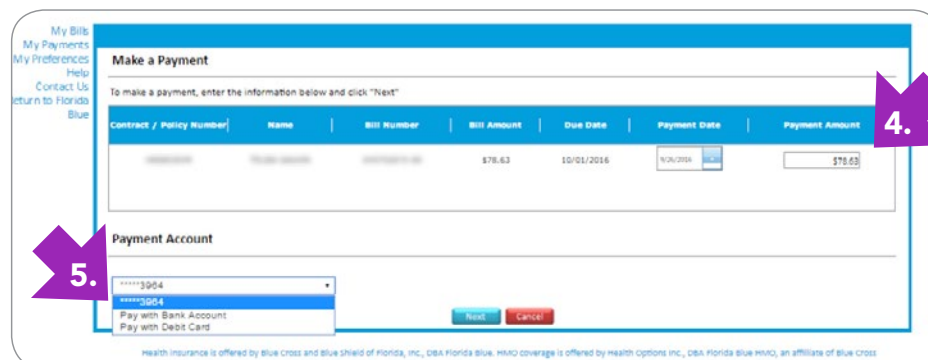
To make a payment, click **Pay Your Bill**.



Step 2: Click **Pay Now**.



Step 3: To pay a one-month premium payment, check the box next to the **contract** you want to make a payment for. Then click **Next**.



Step 4: Enter the Payment Amount.

Step 5: Select the payment account from the dropdown, and click **Next**.

Pay a One-Month Premium Payment (continued)

My Bills
My Payments
My Preferences
Help
Contact Us
Return to Florida Blue

Make a Payment

To make a payment, enter the information below and click "Next"

Contract / Policy Number	Name	Bill Number	Bill Amount	Due Date	Payment Date	Payment Amount
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	\$78.63	10/01/2016	10/01/2016	\$78.63

Payment Account



6. information below.

Pay with Bank Account

Pay with Debit Card

Card Holder First Name:

Card Holder Last Name:

Card #:  

Expiration Date:

Address:

Apt / Unit / Suite:

City, State, Zip:

Account Nickname:

Do you want to save this account for later use? Yes No

If this is your first online payment, or if you want to pay with a new payment account, **add a Bank Account or Debit Card** (Step 6).

Step 6: To add a new payment account, select Pay with Bank Account or Pay with Debit Card from the dropdown. Fill in all the information, and click **Next**.

My Bills
My Payments
My Preferences
Help
Contact Us
Return to Florida Blue

Confirm Payment

Payments will be deducted from the following accounts on the dates indicated below:

Contract / Policy Number	Name	Plan / Policy Name	Bill Number	Payment Amount	Payment Date	Payment Method	Account Number
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	\$91.00	06/03/2016	Visa	3333

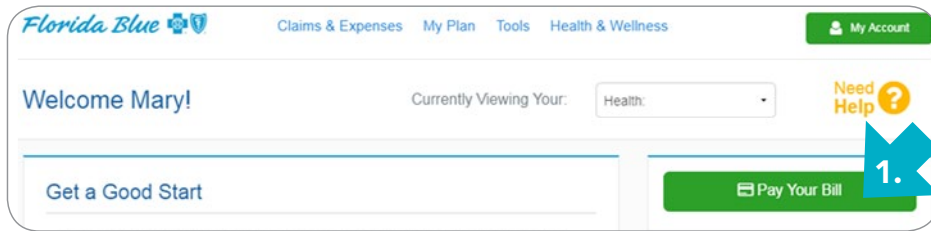
Total: \$91.00

If everything is correct, click "Pay". If not, click "Back" to edit the payment information.

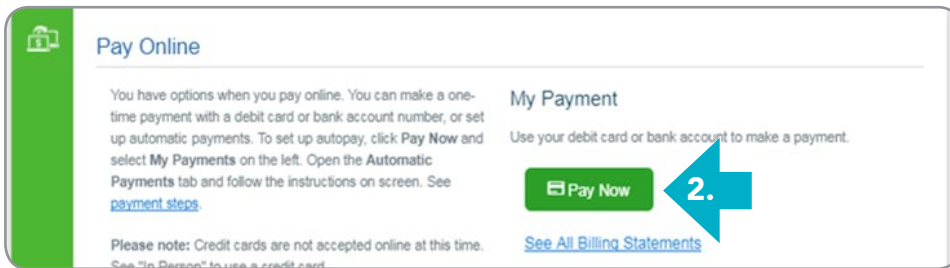
7.

Step 7: A **Confirm Payment** screen will appear. If the information is correct, click **Pay**.

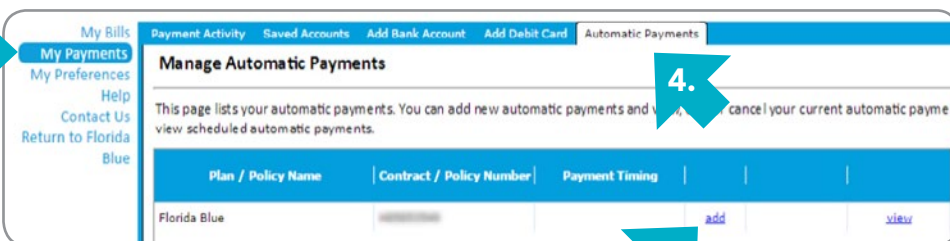
Schedule Automatic Payments (bank drafts)



Step 1: Click **Pay Your Bill** on the member website homepage.



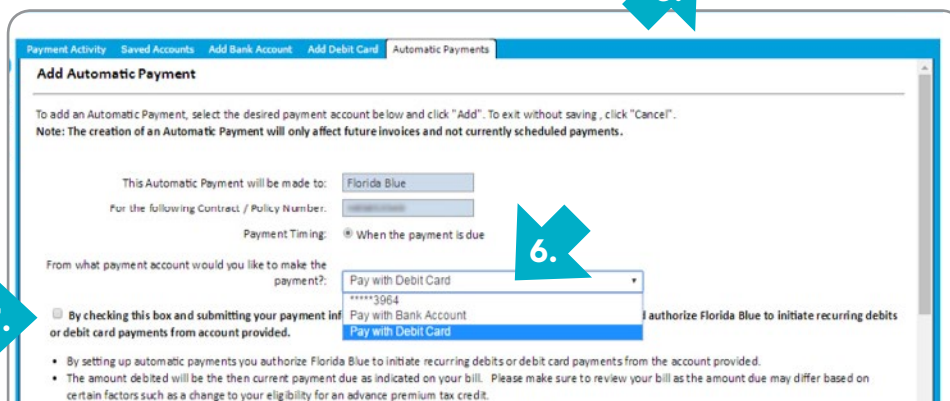
Step 2: Click **Pay Now**.



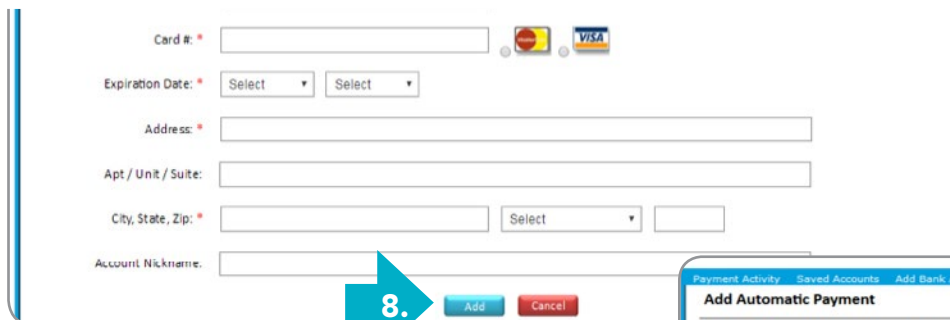
Step 3: Click **My Payments**.

Step 4: Click **Automatic Payments**.

Step 5: Select **Add** to the right of the desired Contract ID.



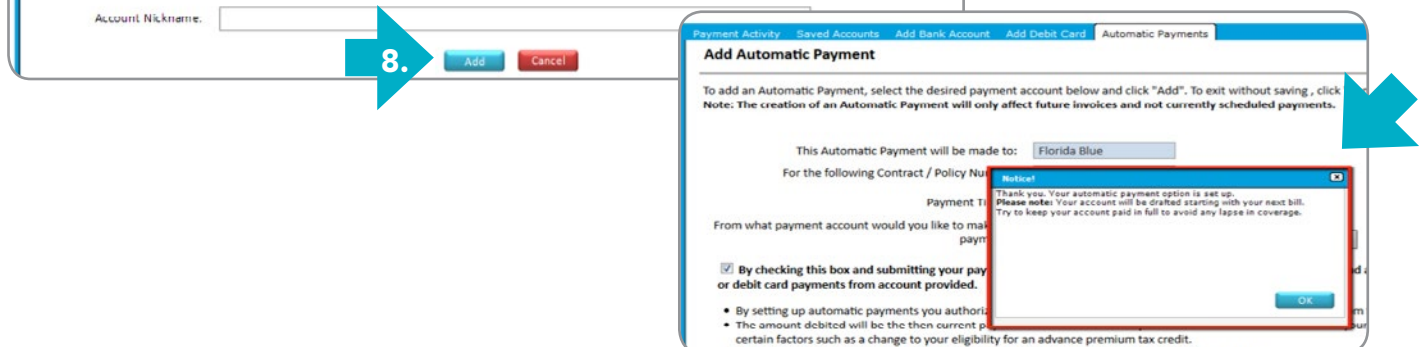
Step 6: From the dropdown, select your payment account, or select **Pay with Bank Account** or **Pay with Debit Card** to add a new account.



Step 7: Check the Terms & Conditions checkbox.

Step 8: Click **Add**.

Popup window confirming successful Auto Pay setup will appear.



Please note: The account will be drafted starting with the next bill. The current bill will need to be paid in full to avoid any gap in coverage.

Additional Member Bill Pay Features

My Bills – View your current and past bill(s).

My Payments – See all payments, plus add bank accounts or debit cards to make payments and manage your automatic payments.

My Preferences – Click to receive email notifications when your bill is ready, when a payment has been received or if there's a problem with your payment.

Help – Read about how each bill pay screen works for you.

Contact Us – Find information for help with your plans or bills.

Return to Florida Blue – Return to your member account.

Current Bills

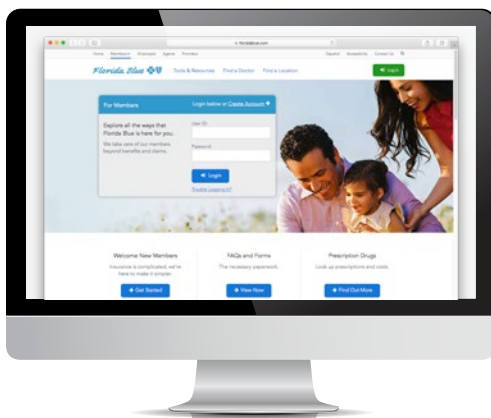
To make a payment, check the box next to the Contract/Policy Number(s) and click "Next". To see your bill, please click "View".

Contract/Policy Number	Name	Plan/Policy Name	Bill Number	Bill Period	Due Date	Bill Amount	Scheduled or Paid Amount	Account Balance	
	Jane Doe	BlueMedicare Regional PPO		02/01/2016 – 02/29/2016	02/01/2016	\$315.67	\$315.67	\$315.67	view

Next

Health insurance is offered by Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. HMO coverage is offered by Health Options, Inc., DBA Florida Blue HMO, an affiliate of Blue Cross and Blue Shield of Florida. Dental, Life and Disability insurance are offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are independent licensees of the Blue Cross and Blue Shield Association.

Spanish toggle – For Spanish users.



With **FloridaBlue.com**, wherever you go, whenever you need it, you have access to your Florida Blue personal health care information.

As a member, you can log in anytime and find everything you need to know about your health plan, plus free tools and resources.



Florida Blue 
In the pursuit of health[®]

Health insurance is offered by Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. HMO coverage is offered by Health Options, Inc., DBA Florida Blue HMO, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773). ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).