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## ProviderVista's Latest Feature Offers More Comprehensive Picture of Your Patients

We're excited to bring you an enhanced *Member Snapshot* in the ProviderVista platform.

The Member Snapshot feature provides a comprehensive view of 14 data points about your Florida Blue patients. These include:

- Emergency and inpatient utilization information from the previous 12 months (Alerts)
- Appeals submitted on behalf of the patient
- Authorization requests
- Benefit plan information
- Open and closed care measures
- Care programs in which the patient is enrolled
- Census information
- Coding opportunities
- Documented conditions
- Lab results
- Pharmacies where the patient has filled prescriptions in the previous 12 months
- Prescriptions filled in the previous 12 months
- List of providers who have rendered services to the patient in the previous 12 months
- Patient's LACE risk score

You can view the Member Snapshot from any feature in ProviderVista by double clicking on the individual patient's name. If one of the data points is grey and cannot be selected, the member doesn't have any information for that data point.

The information included in the Member Snapshot benefits both clinical and non-clinical practice professionals (registration and revenue-cycle representatives, for example) who want to understand the complete picture of their individual patients. For questions about this new feature, please contact your Provider Solutions Advisor or send an email to [providerexperience@floridablue.com](mailto:providerexperience@floridablue.com).

### Get Started Today

The provider portal is found in the Florida Blue Payer Space on [availity.com](https://availity.com). We recommend using Google Chrome for the best results. Your Availity<sup>®1</sup> administrator can grant access to the portal by checking the *Provider Portal* role in your user profile. Once access is granted, sign in to [availity.com](https://availity.com) with your existing user name and password to get started.

Don't forget that training materials, including frequently asked questions and a user guide, are located in the Florida Blue Learning Center located within the Florida Blue Payer Space on [availity.com](https://availity.com).

<sup>1</sup>Availity, LLC is a multi-payer joint venture. For more information or to register visit [availity.com](https://availity.com).