SHEPHERD'S HOPE
Caring people
Caring for people
Shepherd’s Hope is All About Community Partnerships

- Faith Communities
- SH
- Hospitals
- Schools
Shepherd’s Hope
Governance
Administration
Fundraising
Case Management
Community Partnerships

Schools
Serve as Facility Partners

Church
Recruit Volunteers & Operate Centers

Hospitals
Provide Laboratory & Radiology Testing
Shepherd Hope
Volunteer Program 2005

- Over 1,300 Volunteers
- 26,000+ Volunteer Hours
- Volunteers Hours Valued at $1.3 Million
Breakout of Volunteers

- General Volunteers (including Pharmacy) 462
- Eligibility/Intake Specialists 170
- Nurses 276
- Practitioners (MD, ARNP, PA, LHCP) 252
- Board, Administrative & Special Events 158

TOTAL 1318
Volunteer Opportunities

- General/Pharmacy
- Intake/Eligibility Volunteers
- Healthcare Providers
- Special Event (Fundraising)
TYPICAL HEALTH CENTER
VOLUNTEER TEAM

1  Volunteer Scheduler (works from home)
1  Volunteer Trainer (1 evening/month)
1  Set-Up Person
2  Front Desk/Receptionists
2  Eligibility Specialists
2  Medical Records Clerks
2-3  Pharmacy Assistants
2-3  Nurses
2-3  Doctors, PAs, ARNPs
1-2  Spiritual Care Volunteers
1-2  Medical Interpreters (if necessary)
Dollar Value Per Hour

- General Volunteers/Intake & Eligibility: $17.55*
- Registered Nurses: $35
- Licensed Practical Nurses: $25
- ARNP’s & Physician Assistants: $75
- Physicians: $250
- Dentists: $200
- Pharmacists: $50

*General Volunteers not included in audit as professional services
Volunteer Programs require an ongoing commitment to:

- Recruitment
- Readiness
- Recognition
- Retention
Recruit Key Personnel:

- Develop a Volunteer Advisory Committee
- Appoint a Volunteer Associate Medical Director
- Select a Health Center Coordinator (paid)
- Develop Job Descriptions for all Volunteer Positions
  (Practice Protocols may also be required)
- Recruit all Volunteer Types
Readiness
(Training/Orientation):

- Develop Initial Orientation Process for Church
- Develop Ongoing Orientation for New Volunteers
- Develop Clinical Orientation Process for Nurses and Practitioners
- Treat Volunteer Positions as Employees (when it comes to training) but with greater flexibility
Retain:

- Gather Feedback From Volunteers (Survey)
- Develop and Implement Written Policies
- Develop Process Improvement Process (Task Force)
- Keep Volunteers Informed (Newsletter)
- Give Volunteers Resources They Need
Recognition:

- Develop Volunteer Recognition Committee
- National Doctors Day
- National Volunteer Week
- National Nursing Week
- Outstanding Volunteer Award
- Health Center Anniversary
- National/Community Awards
TAMPA BAY HEALTHCARE COLLABORATIVE

VOLUNTEER RECRUITMENT INITIATIVE

Generous support for the creation of this website provided by The Blue Foundation for a Healthy Florida, Inc.
VISION
A community that values health and health services for everyone

MISSION
To promote health, wellness, and safety of individuals in our community through coordinating existing resources and promoting increased access to care.

FOCUS
Activities that increase options for poor, marginalized, and disenfranchised populations. We work to remove social, racial, economic, and systemic barriers to health services for the uninsured and underserved.
WHO WE ARE...

• Community Agencies in Hillsborough and Pinellas County
• Forty-five (45) active member organizations
• Three (3) Active working committees
  • Volunteer Recruitment
  • Advocacy
  • Cultural Competency
GOAL

To develop a network of healthcare professionals seeking to give something back to their community.

VOLUNTEERS ARE COMING FORWARD TO SAY.....

I CAN HELP NOW!
EXPANDING SERVICES THROUGHOUT TAMPA BAY

About Us

I Can Help Now.com is a dedicated online resource provided by the Tampa Bay Healthcare Collaborative. This program is designed to be a true collective of medical resources and volunteers that directly support our free clinics in the Tampa Bay Area. We also post news and information about other services and programs that our collaborative members are currently providing to the communities of Pinellas, Hillsborough, Pasco and Manatee Counties. This website is open to the entire medical community.

Volunteers may go to our resource area, where they can either view opportunities to volunteer or choose to be directed where specialized services are needed most. Currently we are seeking medical professionals in all fields that say, “I Can Help Now!”

We appreciate your interest in helping those less fortunate receive quality medical care. For more information about the Tampa Bay Healthcare Collaborative, please visit TampaBayHealth.org.

About Us
Mission Statement
Contact Us
OUR MEMBERS

Dedicated to providing healthcare to those who are underserved.

COLLABORATION AND COOPERATION…

…MAKING REAL CHANGE
Who we recruit:

- Health professionals
- Support volunteers
- Corporate partners
- Champions for the cause
All over the Tampa Bay area, medical professionals in our community are reaching out to help those who are in need of medical attention but are unable to afford proper care.

"I Can Help Now" is a program sponsored by the Tampa Bay Healthcare Collaborative, where a medical professional may donate their valuable skills to where it is needed most.

Currently we are seeking professionals who are willing to donate their services to one of our free clinics below.

- St. Petersburg Free Clinic
- Brandon Free Clinic
- LaClinica Guadalupana
- Greenwood Community Health Resource Center
- Judeo Christian Health Clinic

If you are interested in providing your valuable services regardless if it is within your specialty, we ask that you please fill out a short form below. We will then contact you promptly. We greatly appreciate your interest and thank you in advance for saying, "I Can Help Now!"

Please Note: All information collected in this form is protected and will not be shared with any other party outside the collaborative. Please see our privacy policy for more information.
If you would like to post a testimonial about your experience with the "I Can Help Now" Network, we ask that you Click Here.

"I know that I have made a difference"
- Healthcare Professional
Partners

The Tampa Bay Healthcare Collaborative receives grants and financial contributions from various organizations. We consider these organizations our partners in success and wish to recognize the following organizations and individuals.

Allegany Franciscan Ministries, Inc.

The Blue Foundation

Volunteer Partners

We also wish to recognize the following medical professionals who donated 40 hours or more of their time and skills to the following organizations.

PHYSICIANS & NURSES CURRENTLY VOLUNTEERING
AT THE ST. PETERSBURG FREE CLINIC HEALTH CENTER
R = Retired

CLINIC DOCTORS

Kathleen Barry
Alan Campbell  R
Thomas Duncan  R
Fredrick Guerrier
Eugene Hanson  R
David Kalin
Paul Kostamo
Gigi Lefebvre
Yves Morency
Richard Olderski
Michael Reilly
Bayfront Residents
Frank Thompson
Fredric Pollicina  R

REFERRAL DOCTORS

Kitti Tuntasit
Mark Smith
Dennis Wilcoxon
Loren Miller
Stephen Moss
Timothy Runyon
Rosana Garner
James Connors
Ernest Rehrke
Barry Robins
Michael Gallant
Rafael Rocha
Yue Wang, Acupuncture
LESSONS LEARNED

- Utilize the principles of social marketing
- Know your target audience
- Solicit the help of your community
- Think big and start small
- Practice patience
Questions and Answers

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