ICORE Healthcare is now Magellan Rx Management

ICORE Healthcare, LLC’s recent corporate reorganization has resulted in a name change from ICORE to Magellan Rx Management. Providers will continue to receive the same quality service when requesting authorizations for provider-administered drugs.

Over the next few months, the following changes will occur:

- The Provider Administered Drug Program (PADP) provided by ICORE will operate under Magellan Rx Management.

- Until further notice providers may continue to use the www.ICOREHealthcare.com website and toll-free number (800) 424-4947 for authorization requests.

Why did ICORE’s name change?

ICORE reorganized in late 2014 and became a part of Magellan Rx Management. The Provider-Administered Drug Program (PADP) program will be managed on Florida Blue’s behalf by the specialty pharmacy division of Magellan Rx Management.

Will processes, addresses or phone numbers change?

No. There will be no impact to current PADP processes and all phone numbers, fax numbers and physical addresses will remain the same.

When should we begin referring to ICORE as Magellan Rx Management?

The legal name change has already occurred so you can refer to ICORE as Magellan Rx Management now. We are currently working through our internal processes at Florida Blue to make the name change in our systems and anticipate completing this work before the end of July 2015.

Are there any other impacts as a result of the ICORE name change?

Other than the name change, there should be no other impacts. Processes for the PADP remain business as usual.

For information about Florida Blue’s Provider-Administered Drug Program, please refer to the PADP section in the Florida Blue Manual for Physicians and Providers on our website at floridablue.com.