Clinical Form Update
New Electronic Certificate of Medical Necessity

Beginning August 3, 2015, Florida Blue will provide a new capability that allows providers to submit clinical information and receive real-time responses electronically for certain authorization requests. The new tool is an electronic Certificate of Medical Necessity called Clinical Form.

When an authorization request is submitted with an appropriate procedure code through Availity, Florida Blue will apply clinical logic to determine if the request requires a medical necessity review. For certain procedures, a “Certificate of Medical Necessity” button will display on the response screen in Availity. Clicking the button will display clinical-based questions on a new screen. After answering the questions and submitting the online form, the system will display an approved certification/authorization number or a message stating “pended for medical review.” A Florida Blue representative will contact your office to discuss details of an additional review request if it is required.

Please Note:
- Clinical Form will replace the current paper Certificate of Medical Necessity form for certain procedures.
- It is important to include an appropriate procedure code for authorization requests as the procedure will determine when the electronic Clinical Form can be used.
- The Clinical Form must be completed in its entirety so Florida Blue does not have to request additional information.
- The information included by you in the form must be clearly documented in the medical records, which may be subject to audit.

Using Clinical Form may prevent the need to send paper medical records. Additionally, you can often receive an authorization decision in real-time from Florida Blue.

We will send you information soon regarding training materials on using the new electronic Clinical Form.

Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity’s website at www.availity.com.
900-1176-0715