Preparing Student Doctors to Respect Listen Understand and Learn

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Developing Medical Student Communication Skills

• Goal: Develop a **Framework** for effective patient family provider communication for successful medical outcomes
• Areas of Focus: Diagnosis, Treatment,
• Follow up, Self Management
Key Words That Support Learning Objectives
Key Words
Key Words

CLEAR

[Images]

1. Two people in a meeting setting.
2. A surprised-looking person.
3. An emoji with a thinking face.

[Images]
Two Way Communication

Patient

Physician
From the Beginning

Self Assessment

Challenge Assumptions

Develop a Greater Capacity for Compassion Humility and Respect

Look Outside Medical Literature to Understand Culture
Learning Experiences

- White Coat Ceremony
- Orientation Week (Diversity Workshop Series)
- Introduction to Being a Physician
- Patient Physician and Society
- Behavioral Medicine
- Population Health
- Advance Medical Interviewing
- Advanced Physical Interviewing
- Pre-Clerkship Week
- Areas of concentration (Global Health, Population Health)
What is Health Literacy

- For the Student Doctor: the provider must make it possible for the patient to obtain, process, understand and act appropriately related to health information and health services.
Why

• It provides the platform for the correct diagnosis
• It fosters the correct use of medication
• It aids compliance
• It prevents failure in follow up
We expect our Graduates to

- Vary the communication strategies as needed
- Use the appropriate level of communication
- Use the teach back method to confirm patient understanding
- Use patient centered technology
- Commit to ongoing communication training
- Provide a patient and family friendly environment