

Mail to:
 Florida Blue Medicare
 Attn: Appeals and Grievances Department
 P.O. Box 41629
 Jacksonville, FL 32203-1629
Fax: 305-437-7490

**BlueMedicare (HMO/PPO/RPPO)
 Member Appeal and Grievance Form**

Please read and sign the statement below. You may mail or fax it to the address/fax number provided above.

I hereby request a review of the Appeal or Grievance described below and understand that the receipt of this Appeal and Grievance Form by Florida Blue constitutes a request for review by the Local Office. I understand that in order for Florida Blue to review my Appeal or Grievance, Florida Blue may need medical or other records for information relevant to my Appeal or Grievance. Accordingly, I authorize those persons or entities that have any medical or other records or knowledge of me to release such information to Florida Blue in order for Florida Blue to complete its review of my Appeal or Grievance.

Date:	Individual's Signature:
-------	-------------------------

PLEASE PRINT CLEARLY AND COMPLETE ALL OF THE INFORMATION REQUESTED BELOW:

Individual Name:	ID Card Number:
Address:	City:
Zip:	County:
Day Phone:	Date of Service (if applicable):

Claim or Authorization Numbers (if applicable):

Condition/Diagnosis (if applicable):

Please describe the nature of your Appeal or Grievance and any facts you feel should be considered in the review of your Appeal or Grievance:

(Use additional sheets if necessary)

If the problem involves unpaid bills, please attach a copy of the bill(s) or a completed claim form.

If you have questions, please call 1-800-926-6565 (TTY 1-800-955-8770). We are open from 8 a.m. - 8 p.m., local time, 7 days a week from Oct. 1 - Mar. 31, except for Thanksgiving and Christmas. From Apr. 1 - Sept. 30, we are open Mon. - Fri., 8 a.m. - 8 p.m., local time.

Florida Blue is a PPO, RPPO and Rx (PDP) plan with a Medicare contract. Florida Blue Medicare is an HMO plan with a Medicare contract. Enrollment in Florida Blue or Florida Blue Medicare depends on contract renewal. Health coverage is offered by Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. HMO coverage is offered by Florida Blue Medicare, Inc., DBA Florida Blue Medicare. These companies are affiliates of Blue Cross and Blue Shield of Florida, Inc., and are Independent Licensees of the Blue Cross and Blue Shield Association.