

## Hurricane Ian and Nicole Recovery: Community Resources

Below are community and state resources for people of our communities recovering from Hurricane Ian and Hurricane Nicole. Please refer back to this document as information changes.

If you need help with this list, or understanding what resources are available in your community, please call our **Florida Blue community specialists**. We can help with community and social services like food programs, transportation services, financial and housing assistance programs, community support resources, and many other types of relief programs. Call us at [1-877-352-5830](tel:1-877-352-5830), **Monday - Friday, 9 a.m. – 7 p.m.** or **Saturday, 9 a.m. – 4 p.m.** We're here for you by phone, in person at your local [Florida Blue Center](#), or through a virtual visit.

### Resources for All Florida Counties

Here are important resources for all Florida residents:

- [American Red Cross – South Florida Region](#)
- [CDC: Natural Disasters and Severe Weather](#)
- [FEMA – Hurricane Ian](#)
- [FL Gov – Hurricane Ian Response](#)
- [Florida Housing Search](#)
- [Get A Plan! \(1-850-413-9969\)](#)
- [Meal on Wheels – Find a local provider](#)
- [Ready.gov](#)
- [Socialserve \(Housing search call center\)](#)
- [United Way of Florida](#)

### Florida Division of Emergency Management (FDEM)

- FDEM is identifying locations and resource needs for Points of Distribution (POD) in multiple counties, including Brevard, Charlotte, Collier, DeSoto, Flagler, Glades, Hardee, Highlands, Hillsborough, Lake, Lee, Manatee, Monroe, Okeechobee, Osceola, Orange, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns, and Volusia.
  - Find the [Disaster Recovery Center closest to you](#).
  - [More information about FDEM resources](#)
- More than 829,000 MREs and 3.8 million bottles of water have been distributed so far.

### Crisis Cleanup

If you need assistance with damage from Hurricane Ian, call the **Crisis Cleanup Hotline** at 1-800-451-1954. You will be connected to volunteers from local relief organizations, community groups and faith communities.

- [Osceola Emergency Management: Hurricane Center](#)
- [City of Orlando: Hurricane Ian Update #6](#)

### **Mental Health Resources**

Call or text the [Disaster Distress Helpline](#) at **1-800-985-5990**. The national hotline provides free 24/7, crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster.

Family Resource Support Center **1-850-300-HOPE (4673)** to speak to a Hope Navigator.

- The Family Resource Support Center serves as a central hub for the community to access needed resources and supports. The Department has staff on site, including Hope Navigators, behavioral health partners who specialize in disaster recovery response, and public benefit eligibility specialists to help individuals and families. The Department will continue to work with local organizations and partners across the state to expand the array of resources that are available to help meet the needs of impacted families.

### **Lee County Resources**

**Here are links to some important resources for Lee County:**

- [Salvation Army – Lee County](#)
- [Feeding Florida – Lee County](#)
- [Harry Chapin Food Bank – Lee County](#)
- [City of Bonita Springs – Hurricane Ian](#)
- [United Way – Lee County](#) (1-239-433-3900 or 2-1-1 from a cell phone)
- [Lee County Government Facebook page](#)

### **Collier County**

**Here are links to some important resources for Collier County:**

- [Salvation Army - Naples](#)
- [Community Cooperative – Meals on Wheels](#)
- [United Way – Collier County](#) (1-239-263-4211 or 2-1-1 from a phone)
- [Meals of Hope – Mobile Food Pantry](#)
- [Saint Vincent de Paul](#)

### **Charlotte County**

- [Charlotte County – Emergency Management](#)

### **Palm Beach County**

- [Palm Beach County – Hurricane Emergency](#)

### **Volusia County**

- [Volusia County – Emergency Management](#)
- [United Way of Volusia-Flagler Counties – Hurricane Relief](#)